

Cork County Council

Annual Report

2017



Cork
County Council
Comhairle Contae Chorcaí

Table of Contents	Page
Statement from County Mayor & Chief Executive	3
Public Representatives & their electoral areas	4
Members of Committees and Subsidiary Bodies	7
Municipal Districts	10
Safety, Health & Welfare at Work	10
Road Transportation & Safety	11
Water Services Directorate	13
Housing Directorate	15
Environment Directorate	17
Planning	20
Cork County Fire & Building Control	22
Economic Development, Enterprise & Tourism	25
Finance	30
Municipal Districts Operations & Rural Development	32
Corporate Services (including appendices)	39 – 69

- Appendix 1 Members Expenses
- Appendix 2 Conferences Attended
- Appendix 3 Training Conferences Attended
- Appendix 4 Other Travel
- Appendix 5 Annual Service Delivery Plan 2016 Outcome Review





Cllr. Declan Hurley
Mayor of Cork County



Tim Lucey
Chief Executive
Cork County Council

Message from Cllr. Declan Hurley, Mayor of the County of Cork, and Tim Lucey, Chief Executive of Cork County Council

We present herein the Council's Annual Report 2017 outlining the work of Cork County Council in delivering public services and infrastructural projects during the year. As a Council, we continue to deliver significant efficiencies and maintain consistently high levels of service. 2017 has seen the Council continue to increase awareness of the role and functions of our 8 Municipal Districts. The Municipal Districts play an important role in the leadership of their regions and are a significant driver of local, community and economic development.

2017 continued to be a successful one for Cork County Council at local, national and international levels. We were named Public Sector Magazines Local Authority of the Year 2017. The Council has received recognition for a number of programmes, including services to community through the Living Space Project, services to roads through a number of road safety initiatives and the heritage services award for promoting and protecting Cork's archaeological and heritage landscape.

Spike Island was named Europe's Leading Tourist Attraction of 2017 and finished in second place at the World Travel Awards Gala Final held in Vietnam. It also earned a Cork Business Award as Art's and Entertainment business and a Chambers Ireland Excellence in Local Government award.

Cork County Council also won the Charles Thomson Award, an annual award which recognises the work of Local Authorities in promoting water safety. The Charles Thomson Award scheme organisers commended Cork County Council for its variety of initiatives promoting water safety, in particular the style of education which encouraged independent thinking in children and peer learning.

2017 saw Cork County Council working with CIT to host the inaugural International Service Design Conference. This event was a huge success and saw national and international design and innovation leaders converge in Cork to discuss service design policies and perspectives in an international context and present best-practice exemplars of service design in both the public and private sectors. Cork County Council continues to lead the way in the public sector in Ireland by using Service Design for transforming our services with the public. We are proud of our strong connections with citizens, businesses and communities across Cork County.

Our core services are, and will always be, a key focus. Crucial to our success is our hard working and dedicated staff. We care about what we do, what we produce and who we serve. The Elected Members continue to represent the priorities and needs of the many communities that make Cork what it is. A task that is incredibly challenging with the demands placed on scarce resources but with their knowledge and sense of public service, delivery is achieved in the most efficient and rewarding manner, ensuring clarity and equality for all.

As a council we take great pride in offering the people of Cork County services that deliver on their needs. By listening to what people want we seek to provide real responses in the most effective and impactful manner we can. As the role of local authority has evolved, so have we.









Public Representatives and their Electoral Areas 2017

Blarney/Macroon Electoral Area

	Cllr. Gobnait Moynihan - FF Coolea, Macroon, Co. Cork. Mobile: 086 868 5094 Email: gobnait_ni_m@hotmail.com		Cllr. Ted Lucey – FG 14 Ard na Greine, Macroon, Co. Cork. Mobile: 086 870 3812 Email: tedluceyccc@eircom.net
	Cllr. Michael Creed – FG Carrigaphooca, Macroon, Co. Cork. Work: 021 – 485 1400 Mobile: 086 – 805 2792 Email: michaelacreed@eircom.net		Cllr. Bob Ryan – FF Loughane West, Vicarstown, Blarney, Co. Cork. Mobile: 087 258 4651 Email: bobryanelec@gmail.com
	Cllr. Des O'Grady - SF Lower Farran, Ovens, Co. Cork. Mobile: 086 364 4317 Email: desogradysf@gmail.com		Cllr. Kevin Conway - IND Coolowen, Blarney, Co. Cork. Mobile: 087 279 5814 Email: kevinbconway@gmail.com

Bandon/Kinsale Electoral Area

	Cllr Rachel McCarthy - SF 34 Ard An Chuilinn, Knockbrogan, Bandon, Co. Cork. - Tel: 087 765 9085 Email: rachelmccarthy2003@yahoo.com		Cllr. Kevin Murphy - FG Winstmills, Killarney, Kinsale, Co. Cork. Tel: 021 477 2590 Mobile: 087 241 7843 Email: kevinmurphyw@gmail.com
	Cllr. Alan Coleman - IND No. 6, Riverside Grove, Riverstick, Co. Cork. Tel: 087 234 1022 Email: alancolemanccc@gmail.com		Cllr. Gillian Coughlan - FF Dunmanway Road, Bandon, Co. Cork. Tel: 086 881 4196 Email: inionnimhathuna@colaisteaphiarsaigh.ie
	Cllr. Aidan Lombard - FG Ballinluig, Minane Bridge, Co Cork Tel: 086 362 0047 Email: aidanlombard80@gmail.com		Cllr. James O'Donovan - FG Kilbrittain Road, Bandon, Co Cork Tel: 087 621 9122 Email: jamesodonovan87@gmail.com

West Cork Electoral Area

	Cllr. John O'Sullivan FG Lislee Court, Courtmacsherry, Co. Cork, - Tel:: 086 262 0165 email: jgosullivan@gmail.com		Cllr. Christopher O'Sullivan - FF 'Hillside', Tawnies, Clonakilty, Co Cork Tel:023 33 465 Mobile 087 901 6534 Email: christopherosullivan@eircom.net
	Cllr. Joe Carroll - FF The Arches, Coronea, Skibbereen, Co. Cork. Tel: 086 3631212 Email: carrolljoe@hotmail.com		Cllr. Patrick Gerard Murphy - FF Brambles Cottage, Ballickey, Bantry, Co. Cork. Tel:027 51027 Mobile 086 252 7058 Email: patmurph@eircom.net
	Cllr. Danny Collins - IND Boston Bar, 1 William Street, Bantry, Co. Cork. Tel: 087 2956225 Email: bostondanny1975@gmail.com		Cllr. Mary Hegarty - FG Hillcrest, Ard Na Gaoithe, Bantry, Co. Cork. Tel: 086 305 4862 Email: mhegcas@eircom.net
	Cllr. Paul Hayes - SF Ballincurragh, Courtmacsherry, Co. Cork. Tel: 086 858 9019 Email: paul.hayes@sinnfein.ie		Cllr. Declan Hurley - IND Hillgrove House, Nedineagh East, Dunmanway, Co Cork. Tel: 086 363 4592 & Fax: 023 884 5534 Email: declanj@eircom.net




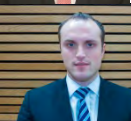



Ballincollig Carrigaline Electoral Area

	<p>Cllr. Séamus McGrath – FF 21ThePines, Bridgemount, Carrigaline, Co Cork. Tel: 086 391 6328 Email: cllrseamusmcgrath@eircom.net</p>		<p>Cllr. Deirdre Forde - FG 12 Lislee Road, Maryborough, Douglas, Cork Tel: 087 916 1952 Email: info@deirdreforde.ie / www.deirdreforde.ie</p>
	<p>Cllr. Eoghan Jeffers - SF 42 Newton Court, Grange, Douglas, Cork Tel: 086 3436708 Email: eoghan.jeffers@gmail.com</p>		<p>Cllr. Daithí O'Donnabháin - FF 11 The Grove, Coolroe Meadows, Ballincollig, Co. Cork. Tel: 087 967 0591 Email: daithiod1@gmail.com</p>
	<p>Cllr. Marcia D'Alton - IND 22 Hillcrest, Pembroke Wood, Passage West, Co. Cork. Tel: 085 7333852 Email: info@marciadalton.net</p>		<p>Cllr. Mary Rose Desmond - FF 13 Ashwood, South Douglas Road, Cork Tel: 087 232 4515 Email: desmondmaryrose@gmail.com</p>
	<p>Cllr. Derry Canty - FG 24 Beech Rd, Muskerry Est. Ballincollig, Co Cork. Tel: 086 243 6795 & Fax: 021 487 1383 Email: derry.canty@corkcoco.ie</p>		<p>Cllr. John A Collins - FG Waterpark Stores, Carrigaline, Co. Cork. Tel: 086 238 6692 Email: jacwps@eircom.net</p>
	<p>Cllr. Michael Murphy - SF 14 Ardmore Estate, Passage West, Co. Cork. Tel: 086 166 3311 Email: michaelfrickmurphy@gmail.com</p>		<p>Cllr. Joe Harris - SD 31 Elm Drive, Shamrock Lawn, Douglas, Cork. Tel: 087 958 1321 Email: joeharris@eircom.net</p>

Fermoy Electoral Area







	<p>Cllr. Noel McCarthy - FG 3 The Meadows, Duntahen Rd Fermoy, Co. Cork Tel: :025 49162 Mobile: 086 375 1736</p>		<p>Cllr. Ian Doyle – FF Clonmore, Newtown, Charleville, Co. Cork Tel: 087 664 4654 Email: ianoyle245@gmail.com</p>
	<p>Cllr. Deirdre O'Brien - FF Killicane, Mitchelstown, Co Cork. Tel: 087 682 3514 Email: deirdreobrienccc@gmail.com</p>		<p>Cllr. Kay Dawson - :FG Demesne, Mitchelstown, Co. Cork. Tel: 087 830 5649 Email: kaydawsonfinegael@gmail.com</p>
	<p>Cllr. Frank O'Flynn - FF Johnstown, Glanworth, County Cork. Tel:025 24411 & Fax: 025 46967 Mobile: 086 852 0793 Email: frankoflynnccc@eircom.net</p>		<p>Cllr. June Murphy - SD 3 Mandeville Park, Mitchelstown, Co. Cork. Tel: 086 067 7002 Email: junemurphy2014@yahoo.ie</p>

Kanturk /Mallow Electoral Area








	<p>Cllr. John Paul O'Shea - FG Laharn, Lombardstown, Mallow, Co.Cork Tel: 086 890 3154 Email: oshea_jp@hotmail.com</p>		<p>Cllr. Bernard Moynihan - FF Dromscarra, Kiskeam, Mallow, Co. Cork. Tel: 087 772 2828 Email: bernardmoynihan1@gmail.com</p>
	<p>Cllr. Gearoid Murphy - : FF 139 Bank Place, Mallow, Co. Cork. – Tel: 087 660 2868 Email: g.murphy.bl@hotmail.com</p>		<p>Cllr. Melissa Mullane - SF Oakdale House, Upper Duhallow Park, Mallow, Co. Cork. Tel: 086 062 3697 Email: melissa.mullane@sinnfein.ie</p>
	<p>Cllr. Gerard Murphy - FG Post Office, Newmarket, Co Cork. Tel:029 60 001 & Fax: 029 60 780 Mobile : 086 853 0836 Email: gmurphycork@gmail.com</p>		<p>Cllr. Timmy Collins - IND Meelin Village, Newmarket, Co. Cork. Tel: 087 263 2158 Email: collinstimmy1@gmail.com</p>



East Cork Electoral Area

	<p>Cllr. Noel Collins - IND. St. Jude's, Midleton, County Cork. No phone numbers currently available.</p>		<p>Cllr. Michael Hegarty - FG. Moanroe, Ladysbridge, County Cork. Work: 021 466 7385 & Fax: 021 466 7698 Mobile: 086 811 5150 Email: michael.hegarty@corkcoco.ie</p>
	<p>Cllr. Aaron O'Sullivan - FF Greencloyne, Youghal, Co. Cork. Tel: 087 773 3161 Email: cllr.aaronosullivan@gmail.com</p>		<p>Cllr. Susan McCarthy - FG 43 Main Street, Midleton, Co. Cork. Tel: 087 224 0377 Email: susan.finegael@outlook.ie</p>
	<p>Cllr. Danielle Twomey - SF 28 Willowbank, Midleton, Co. Cork. Tel: 083 165 4606 Email: cllr.danielletwomey@gmail.com</p>		<p>Cllr. Mary Linehan Foley -IND "St. Martins", Kilcoran Road, Youghal, Co. Cork. Tel: 086 823 7905 Email: mlinehanfoley@hotmail.com</p>

Cobh Electoral Area

	<p>Cllr. Pdraig O'Sullivan - FF 8 The Courtyard, Woodville, Dunkettle, Glanmire, Co. Cork. Tel: 087 785 9314 Email: posullivan00@hotmail.com</p>		<p>Cllr. Sinead Sheppard - FG 1 The Park, Cobh, Co. Cork. Tel: 087 260 2091 Email: sinead.sheppard@gmail.com</p>
	<p>Cllr. Kieran McCarthy - IND 32 Assumption Place, Cobh, Co. Cork. Tel: 087 684 5249 Email: cllrkieranmccarthysf@gmail.com</p>		<p>Cllr. Anthony Barry - FG Ballinabointra, Midleton, Co. Cork. Tel: 086 074 0394 Email: anthonybarry2014@gmail.com</p>
	<p>Cllr. Ger Keohane - IND 13 The Hermitage, Glanmire, Co. Cork. Tel: 086 026 3046 Email: gerkeohane68@gmail.com</p>		<p>Cllr. Diarmaid O'Cadhla - : IND 8 Cabhsa Beaumont Uachtarach, Baile an Teampaill, Corcaigh. Tel:: 086 380 5005 Email: docadhla@gmail.com</p>
	<p>Cllr. Cathal Rasmussen - Lab Rosemount, Cobh, Co. Cork. Tel: 086 887 8421 Email: rosemountcobh1@eircom.net</p>		



Members of Committees and Subsidiary Bodies

Northern Committee

Cllr. Frank O'Flynn
Cllr. Deirdre O'Brien
Cllr. Noel McCarthy
Cllr. June Murphy
Cllr. Ian Doyle
Cllr. Kay Dawson
Cllr. Gerard Murphy
Cllr. Timmy Collins
Cllr. Gearóid Murphy
Cllr. John Paul O'Shea
Cllr. Bernard Moynihan
Cllr. Melissa Mullane

Southern Committee

Cllr. Deirdre Forde
Cllr. John A. Collins
Cllr. Seamus McGrath
Cllr. Marcia D'Alton
Cllr. Derry Canty
Cllr. Eoghan Jeffers
Cllr. Daithí O Donnabháin
Cllr. Mary Rose Desmond
Cllr. Michael Murphy
Cllr. Joe Harris
Cllr. Gobnait Moynihan
Cllr. Michael Creed
Cllr. Des O'Grady
Cllr. Ted Lucey
Cllr. Bob Ryan
Cllr. Kevin Conway
Cllr. Pádraig O'Sullivan
Cllr. Cathal Rasmussen
Cllr. Kieran McCarthy
Cllr. Ger Keohane
Cllr. Anthony Barry
Cllr. Sinéad Sheppard
Cllr. Diarmaid O'Cadhlá
Cllr. Michael Hegarty
Cllr. Noel Collins
Cllr. Aaron O'Sullivan
Cllr. Danielle Twomey
Cllr. Susan McCarthy
Cllr. Mary Linehan Foley

Western Committee

Cllr. Kevin Murphy
Cllr. Alan Coleman
Cllr. Aidan Lombard
Cllr. Rachel McCarthy
Cllr. Gillian Coughlan
Cllr. James O'Donovan
Cllr. Christopher O'Sullivan
Cllr. Danny Collins
Cllr. John O'Sullivan
Cllr. Declan Hurley
Cllr. Patrick Gerard Murphy

Cllr. Mary Hegarty
Cllr. Joe Carroll
Cllr. Paul Hayes

CPG

Cllr. Declan Hurley
Cllr. Seamus McGrath
Cllr. Michael Hegarty
Cllr. Kevin Murphy
Cllr. Frank O'Flynn
Cllr. Alan Coleman
Cllr. John Paul O'Shea
Cllr. Des O'Grady
Municipal district member to CPG:
Cllr. Anthony Barry

SPCs:

(1) Planning & Strategic Development

Cllr. Michael Hegarty (Chair)
Cllr. Aidan Lombard
Cllr. Deirdre Forde
Cllr. Seamus McGrath
Cllr. Marcia D'Alton
Cllr. Michael Murphy
Cllr. James O'Donovan
Cllr. Des O'Grady
Cllr. Bob Ryan
Cllr. Pádraig O'Sullivan
Cllr. Cathal Rasmussen
Cllr. Aaron O'Sullivan
Cllr. Timmy Collins
Cllr. Bernard Moynihan
Non-elected members
David O'Brien (Agriculture)
Tony McGrath (Bus. & Employers)
Dan Boyle (Env./Conservation)
Michael O'Flynn (Dev/Construction)
Finbarr Harrington (Comm. & Voluntary)
Tim O'Leary (Social Inclusion)

(2) Environment

Cllr. Kevin Murphy (Chair)
Cllr. Marcia D'Alton
Cllr. Michael Murphy
Cllr. James O'Donovan
Cllr. Gobnait Moynihan
Cllr. Ted Lucey
Cllr. Cathal Rasmussen
Cllr. Anthony Barry
Cllr. Diarmaid O'Cadhlá
Cllr. Frank O'Flynn
Cllr. Deirdre O'Brien

Cllr. Kay Dawson
Cllr. Bernard Moynihan
Cllr. Melissa Mullane
Non-Elected Members
John Coughlan (Agriculture)
Cian Murphy (Bus. & Employers)
Bernadette Connolly (Env/Conservation)
Michael Doyle (Env/Conservation)
Michael O'Shea (Dev/Construction)
Judith Green (Comm. & Voluntary)

(3) Economic Development & Enterprise

Cllr. Frank O'Flynn (Chair)
Cllr. Deirdre Forde
Cllr. Daithí O Donnabháin
Cllr. Mary Rose Desmond
Cllr. Joe Harris
Cllr. Aidan Lombard
Cllr. Rachel McCarthy
Cllr. Bob Ryan
Cllr. Michael Hegarty
Cllr. Gearóid Murphy
Cllr. June Murphy
Cllr. Ian Doyle
Cllr. Gerard Murphy
Cllr. John Paul O'Shea
Non-Elected Members
John O'Brien (Agriculture)
Brendan Keane (Bus. & Employers)
Michael Delargey (Trade Union)
Stephen McCarthy (Dev/Construction)
Sean O'Riordan (Comm. & Voluntary)
Bernie Connolly
Maura Walsh
Enda McDonnell

(4) Tourism

Cllr. Alan Coleman (Chair)
Cllr. Derry Canty
Cllr. Kieran McCarthy
Cllr. Sinéad Sheppard
Cllr. Diarmaid O'Cadhlá
Cllr. Susan McCarthy
Cllr. Deirdre O'Brien
Cllr. Kevin Conway
Cllr. Christopher O'Sullivan
Cllr. Declan Hurley
Cllr. Mary Hegarty



(Tourism SPC Continued -)
 Cllr. Joe Carroll
 Cllr. Paul Hayes
 Cllr. Aaron O'Sullivan
Non-Elected Members
 Vanessa Kiely O'Connor
 (Agriculture)
 Aaron Mansworth (Bus. &
 Employers)
 Derry Cronin (Bus. & Employers)
 Anne Finch (Comm. &
 Voluntary)
 Clayton Love (RCYC)
 Fáilte Ireland
 Valerie Murphy (Avondhu
 Blackwater Partnership)
 Ian Dempsey (West Cork
 Partnership Ltd)

(5) Housing

Cllr. Seamus McGrath (Chair)
 Cllr. Eoghan Jeffers
 Cllr. Rachel McCarthy
 Cllr. Gillian Coughlan
 Cllr. Sinéad Sheppard
 Cllr. Susan McCarthy
 Cllr. Mary Linehan Foley
 Cllr. Noel McCarthy
 Cllr. Gerard Murphy
 Cllr. Gearóid Murphy
 Cllr. Melissa Mullane
 Cllr. Danny Collins
 Cllr. Patrick Gerard Murphy
Non-Elected Members
 Colm Cronin (Trade Union)
 Finbarr Gannon
 (Dev/Construction)
 Joan Twomey O'Sullivan
 (Comm. & Voluntary)
 Liam O'Connor (Comm. &
 Voluntary)
 Jose Ospina (Social Inclusion)
 Pat Dooley (Social Inclusion)

(6) Roads & Transport

Cllr. Declan Hurley (Chair)
 Cllr. Kevin Murphy
 Cllr. Gillian Coughlan
 Cllr. Michael Creed
 Cllr. Ted Lucey
 Cllr. Padraig O'Sullivan
 Cllr. Kieran McCarthy
 Cllr. Ger Keohane
 Cllr. Anthony Barry
 Cllr. Noel McCarthy
 Cllr. Timmy Collins
 Cllr. Christopher O'Sullivan
 Cllr. Patrick Gerard Murphy

Cllr. Paul Hayes
Non-Elected Members
 John Daly (Agriculture)
 Brendan Keating (Bus. &
 Employers)
 John Bowen (Trade Union)
 Donal O'Leary
 (Env./Conservation)
 John Boylan (Dev/Construction)
 Brid Coakley (Comm. &
 Voluntary)
 Tim O'Leary (Social Inclusion)
 Supt. Patrick Lehane (An Garda
 Síochána)
 Martin Walsh (Bus Éireann)

(7) Social Inclusion & Community

Cllr. John Paul O'Shea (Chair)
 Cllr. John A. Collins
 Cllr. Daithí O Donnabháin
 Cllr. Mary Rose Desmond
 Cllr. Michael Creed
 Cllr. Ian Doyle
 Cllr. Eoghan Jeffers
 Cllr. Kevin Conway
 Cllr. Noel Collins
 Cllr. Danielle Twomey
 Cllr. June Murphy
 Cllr. Kay Dawson
 Cllr. Danny Collins
Non-Elected Members
 Eddie Mullins (Trade Union)
 Helen Baret
 (Env./Conservation)
 Dan Mulvihill (Dev/Construction)
 Theresa Barrett Bourke (Comm.
 & Voluntary)
 Gavin Falk (Comm. & Voluntary)
 Diarmuid Cronin (Comm. &
 Voluntary)
 Pat Dooley (Social Inclusion)
 Usanga Inioborg (Comm. &
 Voluntary)

(8) Arts, Culture & Languages

Cllr. Des O'Grady (Chair)
 Cllr. John A. Collins
 Cllr. Derry Cauty
 Cllr. Joe Harris
 Cllr. Alan Coleman
 Cllr. Gobnait Moynihan
 Cllr. Ger Keohane
 Cllr. Noel Collins
 Cllr. Danielle Twomey
 Cllr. Mary Linehan Foley
 Cllr. Noel O'Donovan
 Cllr. Mary Hegarty

Cllr. Joe Carroll
Non-Elected Members
 Ken Buckley (Bus. &
 Employers)
 Jim Murphy (Comm. &
 Voluntary)
 Christine Lane (Comm. &
 Voluntary)
 Therese Burke (Comm. &
 Voluntary)
 Geoff Gould
 Dr. Eamon Lankford
 Anne Davoran
 Eugene O'Hea

LCDC North

Cllr. Noel McCarthy
 Cllr. Gerard Murphy
 Cllr. John Paul O'Shea
 Cllr. Bernard Moynihan

LCDC South

Cllr. Marcia D'Alton
 Cllr. Cathal Rasmussen
 Cllr. Ger Keohane
 Cllr. Michael Hegarty

LCDC West

Cllr. Rachel McCarthy
 Cllr. John O'Sullivan
 Cllr. Declan Hurley
 Cllr. Patrick Gerard Murphy

Audit Committee

Cllr. Mary Rose Desmond
 Cllr. Susan McCarthy
 Cllr. Declan Hurley
 Non Elected Members
 Larry O'Dwyer
 Prof. Ciaran Murphy
 Edel Clancy
 Eileen O'Shea

Coastal Management Committee

Cllr. Marcia D'Alton
 Cllr. Alan Coleman
 Cllr. Gillian Coughlan
 Cllr. James O'Donovan
 Cllr. Kieran McCarthy
 Cllr. Anthony Barry
 Cllr. Diarmaid O'Cadhla
 Cllr. Michael Hegarty
 Cllr. Aaron O'Sullivan
 Cllr. Danny Collins
 Cllr. Patrick Gerard Murphy
 Cllr. Mary Hegarty
 Cllr. Joe Carroll
 Cllr. Paul Hayes



County Library Committee

Cllr. Seamus McGrath
Cllr. Noel Collins
Cllr. Mary Linehan Foley
Cllr. Noel McCarthy
Cllr. June Murphy
Cllr. Ian Doyle
Cllr. Gearóid Murphy
Cllr. Mary Hegarty

European Affairs

Cllr. Michael Murphy
Cllr. Joe Harris
Cllr. Alan Coleman
Cllr. Aidan Lombard
Cllr. Rachel McCarthy
Cllr. Michael Hegarty
Cllr. Frank O'Flynn
Cllr. Deirdre O'Brien
Cllr. Noel McCarthy
Cllr. Kay Dawson
Cllr. Gearóid Murphy
Cllr. John Paul O'Shea
Cllr. Deirdre Forde

National Monuments Committee

Cllr. Marcia D'Alton
Cllr. Kevin Murphy
Cllr. Bob Ryan
Cllr. Diarmaid O'Cadhla
Cllr. Susan McCarthy
Cllr. Deirdre O'Brien
Cllr. Melissa Mullane
Cllr. Joe Carroll

Rural Water Monitoring Committee

Cllr. Daithí O Donnabháin
Cllr. Aidan Lombard
Cllr. Des O'Grady
Cllr. Sinéad Sheppard
Cllr. Michael Hegarty
Cllr. Deirdre O'Brien
Cllr. Timmy Collins
Cllr. Mary Hegarty

Traveller Consultative Committee

Cllr. Joe Harris
Cllr. James O'Donovan
Cllr. Ted Lucey
Cllr. Ger Keohane
Cllr. Danielle Twomey
Cllr. Ian Doyle

Cllr. Melissa Mullane
Cllr. Joe Carroll

Joint Policing Committee

Cllr. John A. Collins
Cllr. Kevin Conway
Cllr. Daithí O Donnabháin
Cllr. Joe Harris
Cllr. Kevin Murphy
Cllr. Ted Lucey
Cllr. Cathal Rasmussen
Cllr. Des O Grady
Cllr. Frank O'Flynn
Cllr. June Murphy
Cllr. Kay Dawson
Cllr. Timmy Collins
Cllr. Gearóid Murphy
Cllr. Joe Carroll

CASP policy committee

Cllr. Seamus McGrath
Cllr. Marcia D'Alton
Cllr. Kevin Murphy
Cllr. Bob Ryan
Cllr. Kevin Conway
Cllr. Ger Keohane
Cllr. Anthony Barry
Cllr. Michael Hegarty
Cllr. Eoghan Jeffers
Cllr. Noel McCarthy
Cllr. Mary Rose Desmond
Cllr. Declan Hurley

West Cork Development Partnership

Cllr. Gillian Coughlan
Cllr. Danny Collins
Cllr. Joe Carroll

Southern Regional Drug Task Force

Cllr. Deirdre O'Brien

County Cork Sports Partnership

Cllr. Derry Canty
Cllr. Bob Ryan
Cllr. John Paul O'Shea

Irish Public Bodies

Cllr. Noel McCarthy

Cobh Heritage Trust

Cllr. Diarmaid O'Cadhla

Cork ETB

Cllr. Gillian Coughlan

Cllr. Des O'Grady
Cllr. Padraig O'Sullivan
Cllr. Diarmaid O'Cadhla
Cllr. Michael Hegarty
Cllr. Christopher O'Sullivan
Cllr. Patrick Gerard Murphy
Cllr. Mary Hegarty

AILG

Cllr. Daithí O Donnabháin
Cllr. James O'Donovan
Cllr. Gbnait Moynihan
Cllr. Sinéad Sheppard
Cllr. Mary Linehan Foley
Cllr. Ian Doyle
Cllr. Bernard Moynihan
Cllr. Paul Hayes

Regional Assembly

Cllr. Kevin Conway
Cllr. Frank O'Flynn
Cllr. Deirdre O'Brien
Cllr. Gerard Murphy
Cllr. Joe Carroll

Regional Health Forum

Cllr. Deirdre Forde
Cllr. John A. Collins
Cllr. Mary Rose Desmond
Cllr. Joe Harris
Cllr. Rachel McCarthy
Cllr. Bob Ryan
Cllr. Aaron O'Sullivan
Cllr. Mary Linehan Foley
Cllr. Timmy Collins

LAMA

Cllr. Frank O'Flynn

Údarás na Gaeltachta

Cllr. Gbnait Moynihan

Bottlehill Liaison Committee

Cllr. Anthony Barry
Cllr. Gearóid Murphy
Cllr. John Paul O'Shea

Ballyhoura Development Committee

Cllr. Deirdre O'Brien

Avondu Blackwater Partnership

Cllr. Kevin Conway



Municipal Districts

Ballincollig/Carrigaline -

Municipal District Officer: Kevin O'Regan
Cathaoirleach: Cllr. Mary Rose Desmond

Bandon/Kinsale -

Municipal District Officer: Enda O'Halloran
Cathaoirleach: Cllr. Rachel McCarthy

Blarney/Macroom -

Municipal District Officer: Marie O'Leary
Cathaoirleach: Cllr. Kevin Conway

Cobh -

Municipal District Officer: Padraig Lynch
Cathaoirleach: Cllr. Padraig O Sullivan

East Cork -

Municipal District Officer: Joe McCarthy
Cathaoirleach: Cllr. Susan Mc Carthy

Fermoy -

Municipal District Officer: Pauline Moriarty
Cathaoirleach: Cllr. Frank O'Flynn

Kanturk/Mallow -

Municipal District Officer: Liz Donovan
Cathaoirleach: Cllr. Timmy Collins

West Cork -

Municipal District Officer: Justin England
Cathaoirleach: Cllr. Joe Carroll

Safety, Health and Welfare at Work:

Key statistics for 2017 for the Safety Section was the reduction in the number of IR1s by 46% and the reduction of lost time absences resulting from accidents/incidents by 53%.

The Safety Section was successful in it's application for OHSAS 18001 Certification in 2017 and was recommended for Certification by the N.S.A.I. on 10th November, 2017, making Cork County Council the first Local Authority in Ireland to achieve this accolade for it's entire organisation. This award would not have been possible without the hard work and dedication of the Council's staff throughout the county.

Cork County Council also won the following awards:-

- A Distinction in the All Ireland Safety Awards run by the National Irish Safety Organisation.
- The Road Safety Officer was awarded the Road Safety Authority Leading Lights "Road Safety Officer" Award.
- Cork County Council won the Charles Thomson Award for promoting Water Safety, presented by Irish water Safety.
- The Physical Activity and Wellbeing Office was nominated for a Chambers Ireland, Excellence in Local Authority Awards for Health and Wellbeing.

The Safety Section will continue to co-ordinate the Safety Management System and will implement the 2018-2020 Audit Plan. The challenges ahead include maintaining our OHSAS accreditation by undergoing a Surveillance Audit and commencing the process for transition of OHSAS 18001 to ISO 45001.



Road Transportation & Safety

National Roads

The overall Transport Infrastructure Ireland allocation to Cork County Council for improvement and maintenance work in 2017 was €20.49m.

Advance Works Contracts including Fencing, Archaeology, Site Investigation, Site clearance, Ducting etc for the Dunkettle Interchange upgrade scheme is ongoing. Five Contractors have been shortlisted for Tender Documents relating to the construction of the Scheme. The scheme is being progressed as one of the major projects identified in the Government's Capital Investment Plan.

Advance Works Contracts including Fencing, Archaeology, Site Investigation, Site clearance etc on the N22 Baile Bhuirne - Macroom Scheme was also progressed during 2017 for which an allocation of €7.54m was received. The Prior Information Notice (PIN) was published in the OJEU for the main construction contract. Land acquisition is ongoing. The scheme is listed in the Capital Investment Plan.

The Cork – Ringaskiddy Motorway Order / Environmental Impact Statement was published in May and June 2017. 141 submissions were received by the closing date of 18th of August 2017. The Oral Hearing by An Bord Pleanála took place in November and December 2017. A preferred route was identified for the Cork – Limerick Motorway scheme in 2010 but this scheme was subsequently put on hold. A Government announcement in late 2017 indicated that the Motorway will be included in the new Capital Plan.

The Feasibility Report for the Mallow Northern Relief Road was completed and submitted to TII for approval in December.

The Cork North Ring Road and the Carrigwohill – Middleton Upgrade scheme are still on hold.

A Compulsory Purchase Order was confirmed for the N73 Clogher Cross to Waterdyke Scheme. A Compulsory Purchase Order was published for the N73 Annakisha Scheme and the N25 Castlemartyr Scheme. The programme of pavement and minor improvement works was advanced during 2017. As part of this programme significant upgrades to sections of the N22 at Lissarda Village, N25 Killeagh Village and at N71 Lissavaird were completed.

The programme of safety and bridge rehabilitation schemes continued in 2017 and ongoing assessment, preparation of Tender Documents and upgrades of the bridge stock in the County is being undertaken.

The maintenance contract of the motorways and dual-carriageways, being carried out by Egis Lagan, is ongoing.

A review of **Speed Limits on National Roads** was completed.

Regional & Local Roads



Restoration Improvement Programme / Discretionary Grant

170 km of Regional and Local Roads were strengthened under this programme in 164 locations both by direct construction by Council outdoor staff and fleet and through resurfacing contracts.

Restoration Maintenance Programme

288 km of Non-National Roads were surface dressed in 194 locations by Council outdoor staff and fleet.

Community Involvement Scheme

16.2 km of roads were improved / strengthened under this programme in 29 locations.

Local Improvement Schemes

34 Local Improvement Schemes were completed in 2017 at a cost of approximately € 1M.

Low Cost Road Safety Improvement Schemes

15 No. Road Safety Improvement Schemes were either started or completed.

Bridge Rehabilitation

Repairs to 15 No. bridges and repairs to 3 No. roadside embankments / retaining walls were completed. Replacement of 4 No. bridges and a culvert were also undertaken.

Strategic Regional and Local Roads

- Carrigaline Western Relief Road - Consultant working on the detailed design phase. and tender documentation.
- Cork Science & Innovation Park (CSAIP) – continue to progress land acquisition for the road infrastructure project as per the CSAIP Compulsory Purchase Order 2014.

Other Improvement Works.

- Kanturk Link Part 8 Planning was secured in 2017.
- Ferney Road Carrigaline upgrade, – Part 8 Planning secured, and Compulsory Purchase Order (CPO) documentation prepared.
- Lehenaghmore Road Upgrade – Emerging preferred design solution identified, impact on landowners and project cost estimate prepared.
- Clarke's Hill Road Improvement – Design team met with Landowners directly impacted by the Road Upgrade solution in Q4 2017 (i.e. where boundaries setback required) with a view to finalising Part 8 Documentation and advertising the Part 8 process in January 2018.

- Pedestrian crossings, traffic calming schemes, junction upgrade projects, designed and constructed in conjunction with the Municipal District Engineers Offices throughout the County in 2017.
- Footpath & Ancillary Works were undertaken by Contract at Carrigaline/Ballincollig, Fermoy & East Cork Municipal Districts and Millstreet Area and by Council outdoor staff elsewhere across the County.

Public Lighting

210 new public lights were erected under the 2017 Public Lighting Programme at a cost of approximately €400,000.

Road Safety

The Cork Road Safety Plan 2016-2020 which was launched in 2016, following preparation by the Road Safety Together Working Group, comprising Cork County and City Councils, the Gardai, Fire Service, TII, RSA and HSE, was reviewed in 2017, in relation to the targets set by the Plan. There were a total of 12 fatalities on Cork County's Road network in 2017 as against a total of 16 in 2016.

Speed limit Review

A Review of Speed Limits on **Regional & Local Roads** was completed.

Fleet Management

In 2017, as part of its fleet replacement programme, the Council took delivery of 58 new vehicles including 1 library vehicle, 3 velocity patchers, 27 vans of various sizes, 25 lorries of various sizes & 2 road graders (the average age of Council's existing road graders stock had been 30 years old). Cork County Council intends to continue with this very significant annual fleet replacement programme, incorporating new technologies to assist its direct labour force in efficient and effective operations across the county and also in order to further aid compliance with the Commercial Vehicle Roadworthiness Testing (CVRT) legislation. Cork County Council's 578 fleet vehicles travelled 6.58 million kilometres carrying out their services in 2017.

The FMU section organised the purchase, delivery and spraying of more than 9,000 tonnes of bitumen across the county and the Material Testing Lab carried out in excess of 300 tests on samples of road making materials.



Velocity Patchers purchased in 2017



Road Grader purchased in 2017

Statistics for 2017

No. of applications received:
 Temporary Road Closures - 212
 Road Opening Licences - 3,516 (of which 2,248 were from Irish Water and of those 2,146 related to IW Daily Operations)
 Abnormal Load Permits - 339
 Number of Roads related queries logged on 'Your Council' online portal - 6,258

Strategic Policy Committee

The Roads & Transportation SPC held 4 meetings in 2017

The following Policies were developed:

- Disabled Persons Parking
- Advertising Vehicles on Public Roads
- Maintenance of Road Traffic Signs

Other issues discussed and considered:

- Road Openings
- Winter Service Plan
- Cork Road Safety Plan 2016 Review
- Taking in charge of Roads post Local Improvement Schemes
- Local Link Cork attended one meeting in year



Water Services Directorate

The Water Services Directorate comprises the four main sections:

- Water Services - Capital Projects Office
- Water Services - Drinking Water Operations
- Water Services - Waste Water Operations
- Coastal Management and Flood Projects Department

Cork County Council's Water Services manages the delivery of water services throughout the county on behalf of Irish Water as the National Water Authority. 2017 has seen continued transformation in the sector and council staff have adapted to new systems while maintaining a high quality service to the public.

In keeping with the council's strong focus on availability of housing land, the Water Services Directorate is working in partnership with the Planning Directorate to ensure that Irish Water's capital investment plans have regard to Cork County Council's strategic water services needs.

Water Services Capital Projects Office The Capital Projects Office provides full life cycle Project Management Services to facilitate the execution of the Irish Water Capital Investment Programme for the years 2017-2021, a programme which features some 47 No. major infrastructure projects for the Cork County Area. These projects along with a large list of Network improvement projects and a host of Capital Programmes are being managed by the office. The projects are in both the Water and Wastewater sectors.

The Cork County Council Capital Projects Office has been chosen by Irish Water to become one of the 11 No. Regional Capital Offices, nationally, going forward and preparations for the new designation are underway.

Amongst the Projects being managed during 2017 an important highlight may be noted:-

Construction was completed on the new Youghal Wastewater Treatment Plant at a value of €13m. Youghal had been previously identified by the European Commission as failing to meet wastewater collection and treatment requirements. Youghal is now no longer an untreated agglomeration and the seven raw sewage outfalls which existed till 2017 are now a thing of the past and have been replaced with one outfall for the plant's high quality secondary treated effluent. The plant is now treating all Youghal wastewater and will yield significant environmental improvements to the Blackwater Estuary and the Youghal marine environment.

Drinking Water Operations With Irish Water as the funding agency, investment in existing water supplies continued. Upgrading of production facilities, improvement of safety standards and reduction of unaccounted for water (UFW) were prioritised.

Cork County Council agreed in Feb 2017 to participate in a two year Pilot Find & Fix Programme with five other LAs. The aim is to deliver major leakage savings of 7.4ML/day (= population of 50,000) by recruiting in house teams and utilising specialist contractors. Recruitment of the 14 person CCC teams was carried out in 2017. The focus will be on Zones 2 and 4 where the highest leakage is occurring

Summary values in relation to water production and supply in Cork County are:

- Population Served 350,000 persons
- Non-domestic customers 20,000
- Water Produced 175 ML/day (39.2 MGD)
- Water Supplied to Cork City Council 17.2 ML/day (3.3 MGD)
- Pipework Length 5,000 km
- Pipework Sizes 75mm - 1500mm

There are 175 individual public water supply schemes in Cork County which represents 18% of all public schemes in Ireland. Schemes vary from predominantly small rural (<5km main) to large regional and urban schemes (>200km main). This



extensive water supply network spreads across an area of 7,459km² and is uniquely large in the Irish context. The 175 public water supplies is a reduction from 179 in 2016. Further reductions will take place under Irish Water's Rationalisation Programme which will commence in 2018.

Waste Water Operations

Almost 350,000 people in County Cork have the benefit of access to the public Waste Water system.

Cork is the largest County in Ireland, and there are 72 major wastewater schemes here which serve areas with populations of 500+ people. Each of these schemes has a discharge licence from the EPA.

There are a further 72 smaller Waste Water schemes with EPA 'Certificates of Authorisation' serving areas which have populations of less than 500.

On behalf of Irish Water, Council staff manage the day-to-day-operation of 44 major Waste Water treatment plants, and 50 smaller Waste Water treatment systems, as well as the overall waste water network and associated infrastructure.

Council staff monitor the performance and effluent quality from Waste Water treatment, and initiate reporting to the EPA of any incidents. This includes follow-up investigations, and remedial actions if required. Waste Water operations staff work closely with the Council's Environment Department to monitor and manage coastal discharges, to protect County Cork's bathing waters.

Council supervisors, and caretakers, are linked with Irish Water customer care centres with handheld technology. This ensures an efficient response any customer issues, and feedback provided and logged. In 2017 alone, Council staff investigated 776 of these issues, and organised reactive maintenance repair works as required.

Waste Water Operations Staff work in conjunction with the Council's Water Services Capital office in the development of design solutions for projects

which are progressed in accordance with the Capital Investment Program.

Coastal Management and Flood Projects Section

The Coastal Management & Flood Projects Section (CMFP) manages capital Coastal & Flood Projects. Operational day to day maintenance of harbours, piers & other coastal infrastructure is managed by the relevant Municipal District/Engineering Area.

FLOOD PROJECTS

Major Flood Schemes (OPW Funded – 100%):

The following Major schemes were progressed in 2017: **Skibbereen**, (*Construction*); **Douglas**, (*Planning Permission Granted on the 01/11/17, Stage 3, Design*); **Glashaboy**, (*Confirmation Stage 3, Design*); **Crookstown**, (*Feasibility & Options reports being finalised, incl. Cost/Benefit review*); **Midleton** (*Stage 1, Feasibility & Optioneering*). Cork County Council is the Client for these schemes, with total estimated value of approx. **€56m**, which is 100% funded by OPW.

Council Operations also managed the erection of flood defences for the completed major schemes of **Mallow & Fermoy (North)**, (Mallow & Fermoy are OPW Client Schemes).

Other Major Flood Schemes (OPW Client):

Flood Relief Schemes at **Bandon** (*Construction*), **Clonakilty** (*Tender Assessment*) & **Lower Lee** (*Publication of Public Exhibition Report*).

Minor Flood Schemes (OPW Minor Works Scheme – up to 90% OPW funding):

An application is currently being progressed for a scheme at **Crookstown**.

Funding was granted for schemes at **Ballintubber & Curraheen**.

Ongoing works for Riverstick – Ballladdy culvert complete, prioritised schedule of works for Riverstick Village produced.



Other Responsibilities:

- **Catchment-based Flood Risk Assessment & Management Studies (CFRAMS)** – CMFP liaised with OPW on CFRAMS programmes, (Southwest, Southeast & Shannon CFRAMS) within the functional Council area.
- Liaison with Council Roads Department regarding Drainage Districts; Management of Bandon Flood Early Warning System; participation in Severe Weather Alert Team (SWAT) teleconferences; participation in Inniscarra Dam protocol, in relation to dam discharges, prior to severe weather events.

Coastal Management Unit

In 2017 the Dept. of Agriculture, Food & Marine (DAFM) funded nine number pier and slipway upgrade and improvement projects under the 2017 Fishery Harbour and Coastal Infrastructure Development Programme. Seven of these were Harbour Development schemes and involved the upgrading of the piers and slipways at Lower Aghada, Kilcrohane, Lusitania pier, Brown Island and Aghabeg, Dunboy and Ballydonegan in Castletownbere. There were two projects funded under Marine Leisure at Monkstown pier, where the slipway was reconstructed and widened, and at Youghal where a new floating pontoon & gangway was installed. The gross cost of all of these projects was €509,830 and DAFM contributed a grant total of €368,678 with Cork County Council contributing the balance from our own resources.

Eight number island schemes were 75% funded by the Dept. of Culture, Heritage & Gaeltacht (DCHG). These schemes were on Bear Island where road improvement works were carried out, Dursey Island where pier improvement works were completed, Long Island and Sherkin Island where a new pedestrian access was constructed down to the popular beach of Silver Strand. The gross expenditure on these schemes was €318,864 and the DCHG contributed grants totalling €230,616.

The CMFP Section is responsible for the technical maintenance of the Dursey Island Cable Car. The operation of the cable car was somewhat disrupted in early 2017 due to the sudden and untimely death

of the operator Paddy Sheehan in March. Currently Cork County Council is beginning the process of securing consultants for the design of a new cable car.

Housing

Housing Rent Collection

The income from housing rent in 2017 amounted to €17.5 million with a further €1.5 million from R.A.S. properties.

The average collection rate for the county was 95%.

Housing Allocations

398 units were allocated to successful applicants in 2017. These included allocations to units provided by the Approved Housing Bodies, NARPS properties and the Councils own Social Housing stock.

Vacant Houses

A total of 149 vacant properties were refurbished in 2017 and of these, 127 council properties were repaired through the continuation of a funding stream made available by the DHPCLG to facilitate the return of vacant properties to productive use.

Disabled Persons Grants

The Council received an allocation of €901,517 to adapt Council properties, which included a Local Authority contribution of 10%. In 2017, works, to assist disabled persons, were carried out on a total of 105 local authority houses.

Energy Efficiency Scheme

Under the DHPCLG's energy efficiency scheme the Housing Department carried out energy efficiency improvement works to 968 local authority houses at a cost of €2.38 million.



Leasing

Leasing as a form of social housing provision widens the options for increasing the supply of social housing. There are a total of 739 unsold affordable units currently leased to Approved Housing Bodies. In addition 148 new units were delivered through other leasing schemes in 2017 which gives a total of 381 units to date.

Capital Assistance Scheme

8 new units were delivered in 2017 and there are 43 units currently under construction.

HAP

Rollout of the Scheme continued countrywide during 2017 with 1198 tenants transferred to HAP. The total number of active HAP Tenancies at the 31.12.17 was 2648. A total of 213 property inspections were carried out in the county during 2017.

Homelessness

Cork County Council continues to work closely with Cork City Council and Kerry County Council to deal with homelessness on a regional basis through the Strategic Management Group on Homelessness and the Regional Homeless Forum.

Tenant Incremental Purchase Scheme

The Tenant (Incremental) Purchase Scheme was introduced on 1st Jan 2016. Approx 5,680 tenants, who are occupying properties that may potentially be available for sale, received an information pack. Approximately 630 Expressions of Interest were received by the Purchasing Options Unit, which continues to process applications and implement the Scheme.

Grants

Cork County Council was allocated €4,991,076 in 2017, with 20% being funded from its own resources. During 2017 the Council received 890 applications and paid out a total of €4,368,297 in grants.

Estate Management

The Estate Management Unit continued to work with the Residents Associations to improve estates during 2017. Funding is allocated to active Residents Associations to assist with costs incurred.

Travellers

Allocations to Traveller Applicants in 2017 were in line with the targets set in Cork County Council's Traveller Accommodation Plan 2014-2018.

Housing Acquisitions

Cork County Council acquired 87 units for Social Housing in 2017, under the terms of the Social Housing Strategy.

Elected Members Representations

There were 2,565 representations received, processed and responded to during 2017. A new dedicated online Representations Portal was introduced in May 2017 to further streamline the issuing of Responses.

Construction Programme

Cork Co Council continued to progress its construction programme during 2017. In excess of 500 units are at various stages of planning and development. The Council presently has a number of schemes under construction in Cork using an



innovative Turnkey housing model, which utilises private development lands to deliver new social housing. This process delivered a total of 98 new social houses in 2017.

Choice Based Letting

Cork County Council's Choice Based Letting system was fully rolled out to the county at large during 2017. 209 properties were offered through the Choice Based Letting system, of which 208 were accepted with a refusal rate of only 6%.

Strategic Policy Committee

The Housing SPC met 5 times during 2017. Among the issues considered were the Housing Assistance Payment, Repair and Lease Scheme, Vacant Homes Action Plan, Homeless Strategy and Choice Based Letting. The Committee was briefed on the Rent Review and the introduction of a Countywide Rent Scheme and also discussed an updated Allocations Policy and recommended it to Full Council for approval.

Environment

In 2017 the environment directorate again delivered a wide ranging work program across a range of areas;

Air

Regulated and monitored a range of activities licensable under the Air Pollution Acts including;

- 13 Industries
- 31 Dry Cleaners
- 43 Spray Painters
- 46 Petrol Stations
- 1000+ Solid Fuel Outlets

In addition we dealt with 147 air and noise related complaints.

In 2017 we also advanced discussions with the Environmental Protection Agency (EPA) on installing a real time air quality monitor in Cobh. A potential site was selected and it is planned that the monitor will be up and running in mid 2018. This partnership with the EPA will hopefully be a prelude to such equipment being installed at other locations around the county.

Climate Change

Cork County Council has been awarded the role of lead authority for the establishment and management of the Climate Change Office for the Atlantic Seaboard South Region which consists of the administrative areas of Clare County Council, Cork City Council, Cork County Council, Kerry County Council and Limerick City & County Council. The Regional Office will have responsibility for the formulation of a Regional Climate Change Adaption Plan and with advising local authorities on the implementation of their individual Local Plans. The work of the Regional Office will be overseen by a National Steering Committee which includes representatives from a wide range of regulatory authorities.

Environmental Awareness

The council continued its engagement with the An Taisce Green Schools Program and again supported Mhuintir na Tire in their delivery of the Cork Schools Garden Competition.

A range of community focussed events were also delivered including;



- Crosshaven – residential septic tanks citizen engagement initiative
- Cork Summer Show – Water Quality display incorporating:
 - Safe Pesticide Use,
 - Management of Septic Tanks, &
 - Care of Private Water Supplies.
- Annual Litter Challenge Competition

Dr. Mary Stack, Senior Executive Scientist and the councils Environmental Awareness & Research Officer retired in mid 2017 after a long distinguished career. Mary was with the council as its' environment regulatory role grew enormously over the years and was instrumental in developing the laboratory facilities at Inniscarra and in putting the structures and processes in place that enabled the council to meet its regulatory obligations. In more recent years Mary worked as the councils' Environmental Awareness Officer and in that role supported multiple projects across the county, creating an extensive communication network with environmental agencies and NGOs both locally and nationally. She will be very much missed as a colleague and friend.



Dr Mary Stack pictured celebrating her retirement at Inniscarra Campus.



Haulbowline Remediation Project

In 2017 a contract was signed with PJ Hegarty & Sons/EMCC JV for the *Haulbowline Island East Tip Remediation Project*.



Contract signing with Mayor Declan Hurley



Aerial Photo of Haulbowline site.
Minister for Agriculture Michael Creed

Veterinary & Food Safety

- Delivery of inspection programs across 79 registered food premises.
- Ongoing monitoring under contract for Food Safety Authority of Ireland (FSAI)
- Collection of 87 stray horses
- Administration of over 32,000 dog licenses.

Waste

In 2017 the council continued to operate 11 Civic Amenity (CA) Sites and over 150 Bring Sites across the county.

Data as follows;

Number of CA visitors: **275,570**

Tonnages of materials collected at CA sites;

Recyclables : **14503.77 tonnes**

Waste : **10352.12 tonnes**

Recyclables collected at Bring Sites: **6213.9 tonnes**

2017 was the 21st running of the Annual Litter Challenge – Town category winners were Blarney Dunmanway and Carrigtwohill. The winner of the County Village competition was Ballygurteen.



Ballygurteen-Category Winner Village Competition 2017

Water

2017 in numbers;

- 1,049 samples taken from 177 public drinking water supplies-19,439 parameters analysed.
- 1,209 Farm Inspections
- 240 samples taken from 159 private group schemes and other small private water supplies
- 205 beach samples from 28 beaches
- 112 residential septic tank inspections

- 2409 samples taken from 149 public waste water treatment systems
- 335 inspections of industrial/trade waste water treatment plants.



Wastewater Laboratory Staff – Hajar Lamine, Tumi IsaDaniel and Sarah Cleary celebrate passing the annual Quality Management System surveillance assessment.

There was great news in relation to beaches in 2017 in that both Garretstown and Redbarn recovered their blue flag status bringing to 7 the number of blue flag beaches in the county. The full list of Blue Flag for 2017 bathing season was Barleycove, Tragumna, Inchydoney, Owenahincha, Garrylucas, Garretstown and Redbarn.



Garretstown Beach-May 2017

12 Beaches were awarded the Green Coast Award; Ardnahinch/shanagarry, Ballyrisode, Dooneen/Sheeps head, East beach Inchydoney, Fountainstown, Galleycove, Garinish, Oysterhaven, and Inch beach, Redstrand, Rocky Bay, Ring.



Strategic Policy Committee

The Environment & Emergency Services SPC met on 3 occasions during 2017. Policies adopted included the Annual Environmental Inspection Program 2017. Other policy matters considered included;

Litter Management-Policy on Signage
Policy on disposal of construction related waste
Invasive Alien Species policy
Policy on placement of litter bins
Public Consultation on draft River Basin Management Plan for Ireland 2018 – 2021;
Recycling promotion at council Civic Amenity Sites
Climate Change policy

A number of these areas will remain under consideration by the committee for 2018.

Planning

Development Management

Cork County Council received 3205 valid planning applications in 2017. A total of 2781 decisions were made, 2509 of which were decisions to grant and 272 decisions to refuse. In addition, 152 applications were received to extend the duration of existing permissions. A total of 1,382 applications were deferred for further information.

Preplanning Meetings

679 pre- planning meetings were held in 2017. Appointments can be arranged by contacting 021-4285957.

Enforcement

Total number of cases that were closed 214
Number of procedures taken through warning letters 520
Number of procedures taken through enforcement notices 25
Number of prosecutions 5
Total number of cases investigated 344

Housing infrastructure

The Housing and Infrastructure Implementation Team (HIIT), who are responsible for the activation of the 9 Urban Expansion Areas within the County Council's remit, were successfully granted funding in March 2017 under the Government's Local Infrastructure Housing Activation Fund (LIHAF) to kick start housing development on 4 sites, namely, Carrigaline, Glanmire, Water-Rock and Ballincollig. Design Consultants have been appointed for

Glanmire and Water-Rock and Carrigaline is being progressed internally in conjunction with the National Roads Design Office. Ballincollig was deferred due to landownership issues.

Heritage

2017 was a very successful year for the County's heritage, with Cork County Council receiving the 2017 award for best Local Authority Heritage Service. Another wonderful accolade was a citation of excellence at the 2017 Chambers Ireland Excellence in Local Government Awards for the Council's involvement in Commemorations. Publication of the heritage Castles of County Cork, the 5th in the series publication was again well received.

2017 saw over 350 heritage related events promoted by Cork County Council's Heritage Unit, including the most successful Heritage Week yet and very well attended commemorations in respect of the sesquicentennial of the Fenian Rising, Manchester Martyrs, and commemorations regarding the centenary of the arrival of the US Naval Service to Cork's shores. The year also saw the roll-out of the Creative Ireland Programme within the County.

One of the main objectives of the Heritage Plan is to promote a greater appreciation of the County's heritage and in this regard over 1,500 recipients were regularly informed by email of heritage news, developments and upcoming events. Further promotion of heritage in the County was by way of participation in the Celebrating Cork Past Exhibition on September 29th, 2017 and the Cork Summer Show on Saturday and Sunday, 17th and 18th, June, 2017.

Other initiatives supported included the coordination of National Tree Week and National Biodiversity Week within the County as well as the most popular Múintir Na Tíre School Garden Competition, which promotes biodiversity and natural heritage amongst school-goers. With regard to the heritage of historic towns, a number of maps were brought out in a project led by the County Archaeologist and the Heritage Unit also supported an upcoming publication on Cork Harbour's heritage and furthermore organised a Museums Best Practice Course for participants from the County.



Traffic and Transport

The following tasks were undertaken by the Traffic and Transportation Section in 2017:

- Project Management of National Transport Authority funded schemes including Preliminary Design, Part 8 and Detailed Design of Donnybrook Hill Pedestrian Enhancement Scheme.
- Project Management of Bandon Transportation and Public Realm Enhancement Scheme including detailed design of St. Patrick's Quay Public Realm Scheme
- Project Management of Schemes including:
 - Bus Stop provision/Town Circulation/Kinsale Car Park Options Report and
 - Ashgrove Roundabout and Ballinrea Cross Assessment and Preliminary Design in Carrigaline
- Reporting on large scale planning applications and subsequent post-planning engagement including Mobility Management Planning and compliance issues
- Administration of Tender for Procurement of Services for Design of Interventions at Dunkettle & Ballinlanna associated with LIHAF funding.
- Administration of Tender for Procurement of Transportation Consultant for the Little Island Transportation Study.
- Administration and coordination of the Little Island Transportation Study.
- Preparation and coordination of Application of Part 8 Planning for the Installation of Traffic Signals at Inniscarra Bridge.
- Examination of Short Term Capacity Improvements in Little Island.
- Preparation and coordination of Application of Part 8 Planning for Cycling Facilities as part of the Dunkettle Interchange Upgrade.

Planning Policy Unit

County Development Plan 2014

The County Development Plan came into force on 15th January, 2015 and sets out an overall strategy for the proper planning and sustainable development of the county for a 6 year period. In late 2017 preparatory research work was undertaken to inform the Statutory Review of the Plan which is scheduled to commence late 2018.



Local Area Plans

The Local Area Plans set out the land use planning strategy for the development of the towns and villages of the county and focus on the local level implementation of the overall strategy as set out in the County Development Plan 2014. The Local Area Plans must be consistent with the strategy set out in the County Development Plan.

Following the re-organisation of local government in 2014 and the abolition of the Town Councils, the electoral structure of the County is based on eight Municipal Districts.

Throughout 2017, the Review of the Local Area Plans was ongoing and in August, 2017 following extensive public consultation, 8 new Local Area Plans (one for each Municipal District) came into force. The Town Development Plans adopted by those town Councils remain in force pending the making of the next County Development Plan in 2020.

National Planning Framework

The Government is preparing a 20 year Strategy (the National Planning Framework) to guide future development and investment decisions. This Strategy when finalised will replace the National Spatial Strategy. A Joint Submission from Cork County and City to the National Planning Framework was lodged as part of the initial consultation process early in 2017. The Draft NPF Ireland 2040 was then published in October 2017 and a Joint Submission was also lodged on behalf of the two Councils in response to this publication. The National Planning Framework was published in February 2018

Regional Spatial and Economic Strategy

In 2018 the Southern Regional Assembly will progress the Regional Spatial & Economic Strategy for the Southern Region. Cork County as a key stakeholder in the region will contribute to the preparation of same.

Strategic Policy Committee No. 1 – Planning & Strategic Development

The Planning SPC met on four occasions in 2017 and discussed a number of planning policy issues as follows:

- Review of the Local Area Plans
- Proposed National Planning Framework – Comments/observations from the Committee were included in the Joint Submission lodged by the two Authorities.
- Local Infrastructure Housing Activation Fund
- Cork Harbour Study
- Cork Metropolitan Area Transportation

Fire & Building Control

Fire Service Operations



- Emergency Services Driving
- Sub-Officer course
- Station-Officer course
- Fire Services Instructor

Considerable work was undertaken during the first quarter of 2017 in the course setup and route selection for Emergency Services Driving Standard training (i.e. training in emergency vehicle blue light driving) which commenced in April 2017.

A training course for new recruits was conducted in Bandon Fire Station during the period 12th to 30th June. The course was completed by 13 participants from different fire stations throughout the county and also included 1 no firefighter from Tipperary Fire & Rescue Service.

Cork County Fire service held a Sub Station Officers Course in Middleton Fire Station during the period 18th – 29th September. This course was accredited by the NDFEM. A total of 17 Junior Officers, of which 13 were from Cork County Fire Service, attended and successfully completed the course

During November and December Cork County Fire service held refresher training courses on Road Traffic Collisions with an emphasis on incidents involving Heavy Goods Vehicle's. This training was conducted at Ballincollig Fire Station. 24 Officers from all fire stations in the county attended and completed the course.

Total number of turnouts to fires in 2017	1,265
Average of turnout times	05:29
Average of response times	15:56
% of calls with a response time of less than 10 minutes	35.03%
% of calls with a response time of between 10 and 20 minutes	44.48%
% of calls with a response time greater than 20 minutes	20.48%
Total number of turnouts to non-fire emergencies in 2017	670
Average of turnout times	5:22
Average of response times	14:38
% of calls with a response time of less than 10 minutes	33.73%
% of calls with a response time of less than 20 minutes	53.05%
% of calls with a response time greater than 20 minutes	13.22%

A comprehensive training programme is undertaken by the Fire Department each year. The following is a summary of training courses organised in 2017:

- Recruits Course
- Breathing Apparatus Wearers
- Compartment Fire Behaviour
- Water Awareness
- Flood First Responder Training
- Fall Arrest Training
- Hazardous Materials
- Pump Operator
- Pump Maintenance
- Breathing Apparatus Equipment Maintenance
- Occupational First Aid
- Medical First Responder
- Road Traffic Collisions
- Heavy Goods Vehicle Rescue Techniques
- Hiab Crane

Fire Prevention

The following statistics relate to the number of Fire Safety Certificate applications received and the number of Fire Safety Certificate applications granted in 2017:

Month	No. Fire Certificates received	No. Fire Certificates decided
January	36	37
February	41	23
March	30	37
April	23	30
May	44	29
June	29	33
July	27	31
August	23	33
September	36	27
October	23	17
November	32	36
December	23	20
Total	367	353



The following is a summary of Community Fire Safety activities which were undertaken in 2017:

- Road Traffic Collision demonstrations for transition year classes
- Presentations on Fire Safety Awareness to Islanders in West Cork
- Fire Safety Awareness stand at the Home and Garden Festival in Mallow
- Fire Safety Awareness stand at the Cork Summer Show
- Chip Pan Fire demonstrations
- Presentation to visitors of Day Care Centres
- Controlled Burning Demonstrations
- Inspection of Halting Sites

In conjunction with the Housing Directorate our Community Fire Safety Officers undertook a programme of revisiting Traveller Halting Sites in 2017. This was a follow-up to site visits which were undertaken in 2015/2016 following the tragic fire in Carrickmines 10th October, 2015.

At the end of each school year Cork County Council Fire Department visits selected Primary Schools. These visits were again undertaken in 2017. The visits are very successful as they allow the Fire Department to convey the fire safety in the home message through the children into the home environment.

As part of Fire Safety Week 2017 Cork County Council Fire Department conducted a targeted Fire Safety Awareness Campaign in three station ground areas (Millstreet, Charleville and Kanturk). In addition, the Fire Department conducted a Christmas Fire Safety Awareness campaign through social media and the distribution of campaign posters locally.

The Fire Department again increased the number of followers on its Facebook site in 2017. This will again be further developed in 2018.

Building Control



The following statistics relate to the number of valid commencement notice/7 day notice submissions received in 2017:

Month	No. of Commencement Notices and 7 Day Notices made valid
January	90
February	89
March	137
April	117
May	117
June	130
July	127
August	117
September	97
October	97
November	96
December	52
Total	1,266

The following statistics relate to the number of Disability Access Certificate applications received and the number of Disability Access Certificate applications granted in 2017:

Month	No. Access Certificates received	No. Access Certificates decided
January	24	17
February	22	14
March	26	33
April	21	27
May	26	18
June	24	32
July	23	25
August	17	26
September	24	17
October	18	13
November	18	22
December	19	16
Total	262	260

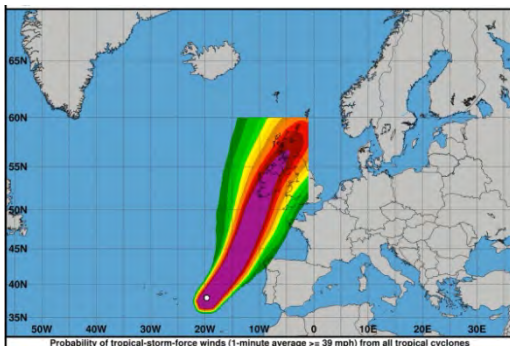
Major Emergency Management

The Councils MEMC met throughout 2017 revising and updating our Major Emergency Plan and associated Sub-Plans.

- Irish Distillers Ltd., Dungourney on 29th March 2017
- Calor Whitegate on 30th May 2017
- BASF, Little Island on 8th June 2017
- Zenith Energy Bantry Bay Terminal on 11th October 2017
- Grassland Agro on 1st November 2017

Storm Ophelia

Ex-hurricane Ophelia impacted Ireland on 16th October 2017 causing severe damage across Cork County. Cork County Council's Crisis Management Team successfully co-ordinated their response to Storm Ophelia. A final report on the response was prepared by the Council's Major Emergency Management Committee which was presented to the Council's Development Committee on 17th November 2017.



Major Emergency Plan & sub-plans

The Major Emergency Plan was revised and re-issued in December 2017 with updates to the following Sub-Plans

- The Severe Weather Plan
- Oil and Hazardous and Noxious Substances Spill Contingency Plan

SEVESO Programme 2017

External Emergency Plans were issued for public consultation, revised and updated and exercises held for the following establishments;

Civil Defence



The primary role of Civil Defence is to provide 2nd line emergency response to the Principal Response Agencies (PRAs) in the areas of severe weather and flood response, missing person search, communications and voluntary emergency ambulance capability. Volunteers are professionally trained in a wide variety of skills. Training exercises are regularly undertaken with the PRAs and other Voluntary Emergency Services to maintain a high level of readiness and to streamline procedures.

Civil Defence Units responded to several emergency operations, provided first-aid and ambulance support at various events, and participated in a range of inter-agency training exercises and meetings throughout 2017.

The response of our Civil Defence Units in the aftermath of Storm Ophelia was particularly noteworthy, delivering water to many vulnerable people on behalf of Irish Water and delivering food parcels to vulnerable ESB customers.



Economic Development, Enterprise & Tourism

Tourism

Strategic Policy Committee

The Tourism SPC met on 4 occasions in 2017 and discussed a number of issues such as the following:

- Growing Tourism in Cork – A Collective Strategy – 2016-2020
- Cork County Council's Tourism Statement of Strategy & Work Programme 2017 - 2022
- Development of the Draft Motorhome Policy (adopted by Full Council on 22nd January, 2018).
- Development of Licensing of Street Furniture Guidelines
- Trails for Tourism – A Policy to Maximise the Economic Benefit to the County
- Cork to Providence/Boston Flights - Norwegian
- Cruise Tourism

The SPC received presentations from the following during 2017.

- Fáilte Ireland – Wild Atlantic Way & Ireland Ancient East Plans for 2017
- Cork Convention Bureau - Successes to date, plans for 2017 & beyond
- Taste Cork - Developing a Regional Identity & Network for Cork's Food Sector
- Munster Vales Brand - Overview of Achievements in 2017 and Plans for 2018
- Visit Cork - Update on the activities of Visit Cork and an Outline of PURE CORK's focus for 2018

Growing Tourism in Cork – A Collective Strategy

A Local Authorities Tourism Strategy Steering Group was established with representatives from Cork County Council and Cork City Council. Its role is to work with Ms. Ursula Morrish, Destination Manager in implementing the actions where the Local Authorities are the Lead Partners and assisting in the implementation of the actions where the Local Authorities are the Key Partners.

The current update of the activity of Visit Cork is as follows:

Brand Messaging and Visual Identity Guidelines – Pure Cork

The creative agency Designworks were appointed to design and deliver Brand Messaging and Visual Identity Guidelines. This work is now complete and Pure Cork is now being widely adopted by the Councils, stakeholders and providers within the tourism industry.

Visit Cork Website

The design agency Web Bureau have been appointed to deliver the design and development of the new Visit Cork Website. Work is ongoing and it is anticipated that the website will be ready for launch in Q1 2018.

CORK COUNTY COUNCIL TOURISM STATEMENT OF STRATEGY & WORK PROGRAMME

Under the initiative of the County and City Management Association (CCMA) and the Local Government Management Association (LGMA), supported by the Department of Transport, Tourism and Sport (DTTAS), every Local Authority was required to prepare a Tourism Statement of Strategy and Work Programme for the period 2017 – 2022 using a common template which issued in December 2016, under the following headings:

1 National Policy, 2. Regional Action Plan for Jobs, 3. LECP Tourism Objectives, 4. Tourism Work Programme 2017 – 2022 – Key Actions and 5. Regional collaboration and bespoke initiatives.

The completed strategies were launched at the Local Government National Tourism Conference entitled 'Collaborate Locally to Compete Globally' on 29th and 30th March, 2017 in Enniscorthy, Co. Wexford.

Tourism Infrastructure Update

- **Beara Horse Trail:** Phase 1 has been completed, work has now commenced on phase 2 of the first Horse Trail in Ireland from Castletownbere – Allihies – Urhan, with the assistance of REDZ funding



- **Wild Atlantic Way:** Directional Signage Programmes are completed and Cork County Council continues to work closely with Fáilte Ireland in the future rollout of the Wild Atlantic Way brand.
- **Ireland Ancient East:** Assisted in the roll out of boundary welcome signage, erection of interpretative panels and installation of IAE Orientation Signage.
- **North Cork Heritage Trails:** Currently in the early stages of development.
- **Spike Island:** Tender process underway for 2nd Ferry to increase capacity and meet demand.
- **Fort Camden:** Masterplan being prepared which is expected to be completed Q1 2018.
- **Buttevant Medieval Heritage Experience:** The project will include the development of a 1km Medieval Town Trail incorporating 6 National Monuments.
- **North Cork Blueway Feasibility Study:** Cork County Council secured €200,000 in funding under the Town and Village Renewal Scheme 2017 for two trail heads in Millstreet and Fermoy along with improvements to adjacent walkways/footpaths in both Millstreet and Fermoy.
- **Cork Harbour Greenway:** The draft detailed design for the first stage of the section of greenway for which Part 8 planning permission was secured in 2017 is now complete.
- **Midleton To Youghal Greenway:** Part 8 planning drawings and documents for the proposed Midleton to Youghal Greenway are currently being completed.
- **Youghal To 2020:** Youghal to 2020 is in its final draft stages
- **Youghal Lighthouse:** plans are underway to open up the Lighthouse courtyard to visitors, develop a viewing area and tell the story of Youghals' Lighthouse and Maritime past.
- **Sam Maguire Story:** The Sam Maguire trails are almost complete.

Fáilte Ireland Capital Grants Scheme for Large Scale Tourism Projects

Dursey Island Cable Car & Visitor Centre - Funding approved by Fáilte Ireland in the sum of €200,000 towards proposed development phase costs estimated at €427,750 (ex VAT). A delivery grant application form must be submitted to Fáilte Ireland by mid 2020. All statutory approvals have to be in place before this application is submitted. The project is estimated to cost in the region of €7 million.

Fáilte Ireland's "Ireland's Ancient East Grants Scheme"

St. Mary's Collegiate Church, Youghal - Funding application to Fáilte Ireland's Ireland's Ancient East Grants Scheme for Storytelling Interpretation for St. Mary's Collegiate Church. The deadline date was 17th January 2018. The project is estimated to cost €200,000 + VAT.

Marketing Supports

Cruise Tourism in West Cork: The services of a Tourism Consultant continue to be engaged to work on our behalf to encourage additional cruise liners to visit West Cork.

Munster Vales: Munster Vales is a new and vibrant tourism destination incorporating the Comeraghs, Knockmealdowns, Galtees, Ballyhouras and Nagles mountain ranges. The official launch of the brand took place in Lismore Castle on Thursday, 5th October, 2017.

Cork County Council has also provided marketing support to West Cork Islands, A Taster of West Cork Exhibition, Cork Harbour Islands Brand and Ring of Cork in 2017 approving in excess of €88,250.

Festivals/Events: Cork County Council supported a significant number of festival/events in 2017 approving in excess of €461,000.



Enterprise Development

2017 was another busy and successful year for Cork County Council's Local Enterprise Offices.

Over €1m in Grant Aid was made available to micro-enterprise in Co. Cork during the year resulting in a growth in employment in supported companies by 376 which represents a 15% uplift in total employment in these enterprises. The various training programmes, seminars and events organised by the County LEO's were attended by almost 1900 people and covered topics such as 'Starting Your Own Business' to Digital Marketing. Client continued to benefit from Mentoring and Business Advice Services with over 900 such assignments in 2017.

Economic Development

The Economic Development Fund was allocated 1% of the Commercial Rate income, €1,250,278.00, to implement a prioritised, plan led, evidence based approach to inform the allocation of funds for sustainable economic development and job creation. Those priorities are;

- Strategic Marketing and Tourism,
- Partnerships with Local and Regional Stakeholders,
- Town Retail / Development,
- Development of Food Production and Export Supports,
- Co-Funding Initiatives.

The EDF can also respond to opportunities as they arise and is used appropriately to support the development of the enterprise ecosystem in the county.

Sample of Supports for Partnerships with Local and Regional Stakeholders include;

Water Systems and Services Innovation Centre:

This partnership between Cork County Council, Cork City Council and CIT responds to national and international demands for technically innovative solutions to a range of problems in the water industry. WSSIC has assisted companies to develop 'smarter' water systems and realise ideas for new products and services that have contributed to sustain / create jobs, increase sales, and generate export opportunities.

Hosted at the Nimbus Centre at Cork Institute of Technology (CIT), WSSIC is managed by personnel from the water-sector and engages Nimbus personnel to carry out projects. It has undertaken a

variety of projects, ranging from small scale €5k Innovation Vouchers to large scale Commercialisation Funds and Industry has contributed in-kind contributions to projects.

To date WSSIC has engaged with more than 120 Irish and a number of foreign based water sector companies, estimate that their interventions have either created or sustained in excess of 35 jobs and anticipate that between 80 – 100 additional jobs may be created in the medium term based on the solutions already delivered to companies.

IGNITE: The IGNITE Graduate Business Innovation Programme harnesses the combined resources of Cork County Council, Cork City Council, the three LEOs in the City and County, University College Cork, industry partners and business leaders to support recent third level graduates start technology-based, export-orientated, scalable businesses in the region. The Programme has supported more than 50 start-ups and over 60 founders since it launched in 2011. Of these, 32 businesses have gone on to employ 90 people, and a number have grown to employ between 5 and 10 full time staff, accessed international markets, raised private investment of €250K or more and are poised for further growth. Cork County Council has agreed to continue its support for this initiative until 2018.

Cork Smart Gateway: This initiative was established by Cork County Council, Cork City Council, Nimbus Research Centre and Tyndall National Institute to build on the shared assets, attributes and experiences to help position Cork as a Smart Region, to enhance the reputation of Cork as an attractive place to live, work, visit and invest and as a place where public infrastructure and public service provision utilise best in class technology solutions and one which allows all stakeholders to participate in decision making and enjoy an enhanced environment.

The Smart Gateway provides a forum to allow these organisations to share and collaborate together and it both compliments and supports the already large number of organisations in Cork who are working on smart solutions to improve the physical realm, from energy conservation to open data.

Asia Summit, Cork: Nine of the 10 fastest growing mega-cities in the world are in Asia and by 2025, will account for almost half of the world's economic



output, overtaking Europe and North America combined. All government departments have been embedding sector based strategies to promote bilateral relations with China and the other Asian countries.

Since 2015 Cork County Council, Cork City Council, Cork Institute of Technology and Cork Chamber of Commerce partnered with Asia Matters, Ireland's leading centre of thought leadership in relation to EU-Asia trade, investment, economics and international relations to host the Asia Cork Summit in Cork. The theme of the 2017 summit was Building Win –Win Strategic Partnerships between China and Ireland and provided Cork companies with an insight into sector specific opportunities that exist in the Asian and Chinese markets.

Other Initiatives: In addition to the Economic Development Fund activities, Cork County Council is involved in a significant number of other economic related initiatives such as;

- A. The conservation, renovation and operation of visitor attractions at Spike Island and Camden Fort Meagher. These two fortifications in Cork Harbour are iconic cultural, heritage and community facilities
- B. Participation in EU Co-funded projects. Cork County Council is receiving approx. €800k in grants to participate in the following projects which are closely aligned with our own strategic objectives;
 - Programme: Horizon 2020. Acronym: CUTLER - Coastal Urban Development through the Lenses of Resilience. Theme: Big Data. Start: Q1 2018. End: Q1 2021. Budget: €244,750 (Grant rate 100%)
 - Programme: FP7 – Marie Curie. Acronym: Bridge SMS. Theme: Infrastructure. Start Date: Commenced. End Date: Q4 2018. Budget: €26,026.46 (Grant rate 100%)
 - Programme: INTERREG Vb - Northern Periphery & Arctic. Acronym: e-lighthouse. Theme: Energy Efficiency. Start:

Commenced. End Date: Q1 2019. Budget: €232,261.30 (Grant Rate 65%)

- Programme: INTERREG Vc - INTERREG Europe. Acronym: Destination SMEs. Theme: Tourism. Start: Commenced. End Date: Q1 202. Budget: €196,058 (Grant Rate 85%)
- Programme: COSME. Acronym: ERASMUS-NET. Theme: SMEs / Enterprise. Start: Commenced. End: Q1 2018. Budget: €102,568 (Grant rate 90%)

- C. REDZ - Rural Economic Development Zones
- D. SBIR – Small Business Innovation Research Projects.

Cork County Council provides a range of property options, including land, sites, units and hotdesking, across the County to support economic development initiatives for existing and emerging enterprises. 2017 saw a pick up in interest in these options following the economic crisis of the previous 7-10 years. The most recent initiative is food incubation Kitchens in Carrigaline, where fully equipped food grade commercial kitchen space can be rented by the hour in a state of the art kitchen. They have also been used for training, R&D, filming and demonstrations adding significantly to the enterprise infrastructure of the County. Cork County Council continued to support the economic vitality of our town centres with initiatives such as Beacon Retail programme and the Shop Local at Christmas initiative which promoted free parking and other attractions of our Towns

Strategic Policy Committee

The Local Government Reform Act 2014 enlarged the Councils role enabling them to become more involved in the economic development of their community.

In 2011 the members of Cork County Council set aside €1m to establish an Economic Development Fund (EDF) to support economic development throughout the county and to create an environment within which enterprises and economic activity in general could be nurtured. In 2012 the members retained the fund and allocated 1% of the Commercial Rate income to the EDF in order to support a number of prioritised enterprise promotion



activities and to fund existing economic development commitments.

In 2015 the members of the Economic Development and Enterprise SPC adopted an updated set of priorities for the allocation of support from the Economic Development Fund. These are::

- Support for Strategic Marketing and Tourism
- Support for Partnerships with Local and Regional Stakeholders
- Support for Town Retail / Development
- Support for the Development of Food Production and Export Supports
- Support for Co-Funding Initiatives

These revised priorities facilitate a focussed, planned, evidence based approach to inform the allocation of funds for sustainable economic development and job creation. This approach is better able to respond to opportunities as they arise and ensures that the Fund is used appropriately to develop the enterprise ecosystem of the county.

Rural Development Programme 2014 - 2020

Operated by 3 LCDCs /LAG Committees
Contracts signed for a total of 6 No. Projects, Value €565,472.08

A further 23 No. projects awaiting issue of contracts, Value €846,977.55

Three LEADER websites available to view:

www.leadernorthcork.com;

www.leadingsouthcork.com;

www.leaderwestcork.com;

SICAP Programme 2018 – 2022:

Operated by 3 LCDCs.

Contract signed in December 2017 to value of €11.538,864, tenders awarded to 6 companies, Avondhu Blackwater Partnership; IRD Duhallow; SECAD Partnership; Ballyhoura Development; West Cork Development Partnership; Comhar na nOileán.

Grant Schemes: Community Facilities Scheme, total value of grant €64,500, total of 68 grants issued throughout the County.

RAPID, total value of grant €64,500, total of 2 large grants allocated.

Healthy Ireland Fund, applied for under three LCDCs, grant allocation of €200,000 received, 6 countywide actions identified.

Comhairle Na nOg: A number of meetings held throughout the year both locally and regionally.

Annual AGM held in November 2017, attendance of over 200 students.

PPN: Three plenary meetings held in 2017, one in North/South & West Cork. Inaugural PPN Municipal Meeting held in Youghal in November, 2017.

First National PPN Conference held in Sligo in October.

Social Inclusion & Community SPC:

Held a total of 4 meetings in 2017. Currently reviewing Recreation & Amenity Policy and Playground By laws. Played a large part in annual Mayor's Community Awards. Presentations given by a number of groups during the year, including 'Connecting For Life' Cork Suicide & Self Harm Prevention Action Plan 2017 – 2020; Social finance groups, Clann Credo & Community Finance Ireland; review of Municipal Districts Community Funding.

Southwest Action Plan for Jobs

Since the introduction of the South West Action Plan For Jobs 2015 – 2017 as a key policy instrument to drive job creation and enterprise development, there has been an exceptionally strong economic performance by the region. With a vision of an additional 40,000 jobs in the region by 2020 embodied within the Plan, we have witnessed an additional 26,900 people in employment over the period Q1 2015 to Q2 2017 according to the CSO's QNHS. This has resulted in the South West now having the lowest regional unemployment rate in the country at 4.8% and the fastest rate of jobs growth per 10,000 of the population of all the regions in the country and the State as a whole. This is attributable to the persistent determination of all public and private sector stakeholders involved in the enterprise and economic development regional ecosystem and stakeholders look forward to building on this economic growth into the future.

In 2017 and in response to Enterprise Ireland's Regional Enterprise Development Scheme, 7 strategic projects received funding in the South West region, out of a total of 21 projects nationally. These projects, both at an individual and collective level, will have a significant positive impact on job creation and enterprise development in the region. The successful projects include RDI Hub Company Limited by Guarantee (CLG), AgriTech Centre of Excellence CLG, Cork Urban Enterprises CLG, Sneem Innovation and Technology Services CLG T/A Sneem Digital Hub, MOL TEIC, IT@Cork and KerrySciTech.



Finance

The Finance Department is responsible for the overall financial management of the Council's resources, both Revenue and Capital. Its duties include the making of all payments including creditors, payroll, loan repayments, and insurance premiums; income management oversight including the recoupment of government grants and subsidies. It is responsible for the necessary work on the preparation and presentation of the Annual Budget (€306.8m), Three Year Capital Programme (€517.8m) and the Annual Financial Statement; maintaining financial records and the making of various statutory reports and returns. The Department's duties include the collection of commercial rates and housing loans. In the course of its work, the Finance Department also liaises with other Directorates and Offices on a regular basis. It develops and implements financial policies and structures for Cork County Council and provides support services to the organisation. The main units within Finance include:

- Housing Loans
- Payroll
- Payments
- Insurance
- Non Domestic Water Metering Management
- Procurement
- Financial Accounting
- Management Accounting
- Motor Tax
- NPPR
- Rates & Collection

Commercial Rates

Commercial Rates collected in 2017 amounted to €120.2m as Rate collection staff continued to engage with c. 14,200 ratepayers. Of this sum, €1.1m was ring fenced for use in the Council's Economic Development Fund. Separately a further €1m was ring fenced for the Council's Town Development Fund, which is designed to facilitate the Municipal Districts in supporting local town development. Cork County Council is responsible for levying and collecting rates in the former administrative areas of the Town Councils of Clonakilty, Cobh, Fermoy, Kinsale, Macroom, Mallow, Midleton, Skibbereen and Youghal following their dissolution under the Local Government Reform Act 2014. In accordance with the provisions of the Act, the process of harmonising the Annual Rates on Valuation (ARVs) commenced in 2016. It is anticipated that the

harmonisation process will be completed by 2020 with former Town Council ratepayers transitioning to the overall county ARV of 74.75 on a graduated basis. 2017 marked the third year of a new Rate Grant Scheme, which is applicable to all ratepayers (in county areas only) who are tax compliant or have improving accounts and is principally designed to assist SMEs. The grant for eligible accounts was 3% of the 2017 rate charge, subject to a maximum bill of €3,000. In all, 6,335 accounts qualified for a grant at a cost of €0.4m.

Non Domestic Water

Cork County Council operated as agents of Irish Water for contract management of the non domestic water metering under an SLA contract for the provision of the water services function. The collection of non domestic water charges was transferred to Irish Water in 2017.

Motor Tax

The Council's Motor Tax section continued to provide both counter and postal services for Cork County and City. In 2017, €29.1m was collected in Motor Tax fees and this income was transferred to the government. 140,366 tax discs were issued during 2017. The Motor Tax office continued to deal with related motor taxation issues that cannot currently be dealt with online including trade plates, refunds, exempt vehicles, Garda and Solicitor's enquiries, and trailer registrations. Total of all above transactions for the year was c.194,944.

Insurance

The Insurance section maintains and manages the varied insurance policies that are in place to ensure that there is sufficient cover for risks arising from the Council's wide range of operations. There are also policies in place for the protection of the range of assets of Cork County Council

This section also receives all Public Liability and Employers Liability claims and works with the Council's insurer, Irish Public Bodies, in dealing with these claims.

Procurement

A dedicated procurement section was re-established in March 2017 with the appointment of a Procurement Officer and recruitment of staff. The section will be responsible for supporting buyers across all divisions of the Council to purchase goods, services and works that represent best value for our citizens in compliance within National Policy and European Public Procurement Regulations.



Revenue Collection 2017 (per Appendix 7 Draft AFS 2017):

	Housing Rents & annuities	Commercial Rates	Housing Loans
Total Amount Due	18,513,094	135,055,848	8,549,475
Total Collected	17,586,548	120,168,330	4,676,497
% Collection	95%	90%	55%

Extract of Draft AFS 2017:

Revenue Account	2017	2016
Total Expenditure	284,396,338	288,901,208
Total Income	314,056,300	313,582,132
Surplus of year before Transfers	29,659,962	24,680,923
Transfer to Reserves	(29,347,881)	(24,119,263)
Overall surplus/(deficit) for the YEAR	312,081	561,660
Opening Revenue Reserves	12,778,996	12,217,336
Prior Year Adjustment	-	
Closing Revenue Reserve	13,091,076	12,778,997

Statement of Financial Position	2017	2016
Fixed Assets	8,180,879,742	8,139,648,636
Work in Progress	73,720,338	57,851,591
Long-term Debtors	148,199,365	142,218,123

Current Assets

Stock	620,382	600,312
Trade Debtors and Prepayments	80,229,439	59,242,109
Bank Investments	155,326,526	163,671,522
Cash at Bank	1,238,536	7,869,936
Cash in transit	52,672	52,671
Total Current Assets	237,467,556	231,436,550

Current Liabilities

Bank Overdraft	-	-
Creditors and Accruals	112,222,846	119,902,288

Nett Current Assets **125,244,710** **111,534,263**

Long Term Liabilities

Loans Payable	370,842,647	392,676,370
Refundable Deposits	15,640,676	12,149,535
Other	6,199,881	2,308,234
	392,683,204	407,134,138

Net Assets **8,135,360,951** **8,044,118,474**



Municipal District Operations & Rural Development

Municipal District Operations & Rural Development

The Municipal Districts play a vital role in the delivery of services across the County and the process of improving the quality of life and economic well being of the people living in rural areas through Rural Development. They are committed to building strong links with the communities being served. This is achieved through the General Municipal Allocation, Town Development Fund and the various national funding schemes.

Community Support

Over €1.7 million was awarded to 596 Community and Sporting Groups across 8 Municipal Districts under the Amenity Grant, Capital Grant and Community Contract Schemes. Significant success was achieved by Tidy Towns Groups across the 8 Municipal Districts with Ballincollig Tidy Towns, Carrigaline Tidy Towns and Cobh Tidy Towns attaining a gold medal in the National Tidy Towns Competition 2017. Each Municipal District held a civic reception to acknowledge the work of the groups in their area. A series of information evenings which included presentations from current adjudicators from the National Tidy Towns Competition were held for the first time in early 2017. These information sessions sought to offer groups an insight into the application/judging process and proved very successful with a high attendance recorded at each venue.

Town Development Fund

The Town Development Fund in 2017 amounted to close to €1million which ensured the continued enhancement of town centres and the provision of support to local development initiatives through the enhancements to public realm, support to business/partnership structures, support of local festivals, Councils Art Programme, Paint Schemes and removing dereliction. In 2017 the new Streetscape Painting, Signage & Improvement Scheme was launched and proved very popular due to the collaborative approach taken by the Municipal Districts with Tidy Towns Groups and community groups. A total of 233 applications under the Paint Scheme were processed by the eight Municipal Districts with payments totalling €204,957 made to applicants.



Figure 1-O'Meara Solrs, Bank Place, Mallow, before & after-Kanturk Mallow Municipal District Paint Scheme





Figure 2-Sherry Fitzgerald O'Donovan, Main St, Mallow, before & after availing of funding from Kanturk Mallow Municipal District Paint Scheme

Statistics for 2017:

Derelict Sites monitored	235
Sites with dereliction removed	18
Licensed Caravan Parks	26
Processed Abandoned Cars	200
Processing of parking fines payments –value	€400,000
Michael Collins House -Visitors	10,000
Heritage Centre, Skibbereen- Visitors	15,175

Other Developments:

Ballincollig Carrigaline

A variety of works were funded from the Recreational Grants Scheme and the Ballincollig Carrigaline Municipal District, in a number of locations which included the Regional Park, Ballincollig, Douglas, Passage West and Carrigaline. These works included additional rustic trails, landscaping in various parks and new Workout System at Hartys Quay. This particular type of Workout System will be the first of its kind in County Cork and it is hoped that these will be rolled out to other suitable locations such as the Greenways being developed within the county. The Municipal District was delighted to host a civic reception for Douglas Community Association on winning their category in the 2016 Pride of Place Awards and for Carrigaline and Ballincollig Tidy Towns groups to mark their continued works and in recognition of their Gold Medal awards at the national Tidy Towns Awards. The Municipal District continued to support local St. Patrick's Day parades in a number of towns as well as supporting the upgrading and purchase of new festival lighting.

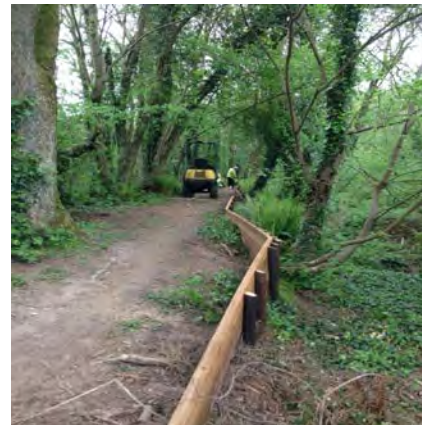


Figure 3-New Trail, Ballincollig Regional Park



Bandon Kinsale

Bandon and Kinsale became Age Friendly towns in 2017, with Age Friendly Parking Spaces introduced in both towns. Summer 2017 marked the first year that Fountainstown Beach had a manned Lifeguard Station. A significant public realm upgrade took place at St. Finbarr's Place, Bandon. The Municipal District also worked closely with the Allin Institute, Bandon and Kinsale Museum and secured funding from the Town and Village Renewal Scheme 2017 for both projects.

Blarney Macroom

The District supported a number of St. Patrick's Day Parades across the Blarney Macroom Area. The well established Macroom Food Festival took place once again in September 2017 with the support of the Municipal District. The Municipal District is also involved in the restoration of the Briery Gap Theatre and continued its support of the theatre during the year. Blarney Macroom Municipal District worked closely with Macroom Tidy Towns who secured a silver medal in their category and Cill Na Martra Tidy Towns winning an Endeavour award at the National Tidy Towns Awards for 2017.

East Cork

East Cork Municipal District worked with local businesses and An Garda Síochána for the installation of a community based CCTV system in the prevention and detection of crime. The Village Renewal Scheme grant funded a community walkway through Ladysbridge Tidy Towns Committee. The Municipal District worked with the Cloyne District Council in developing a community car park including landscaping and new signage in the village of Cloyne. In June 2017, the Municipal District welcomed a delegation from the Choctaw Nation of Oklahoma, lead by Chief Gary Batton, to mark the 170th Anniversary of the Choctaw Donation made during the Great Famine.



Figure 4-Choctaw Nation of Oklahoma delegation -East Cork M.D.

Cobh Municipal District

The Municipal District worked with Glounthaune Community Association, Birdwatch Ireland and the National Parks & Wildlife Centre in developing the Bird Sanctuary at Harper's Island which was officially opened in December. The sanctuary also played a role in Glounthaune winning a Regional Award in the National Tidy Towns Competition. Glounthaune Tidy Towns Committee also received funding from the Municipal District for the final year of their 3 year eradication programme for Japanese Knotweed. The Municipal District signed contracts in December for an extension and upgrading of the existing playground in Cobh, a joint venture with a local fundraising committee in Cobh. The Municipal District also supported a number of business awards nights in both Glanmire and Carrigtwohill in partnership with the business associations in both towns. The Municipal District was also involved in a project in Glenville which saw the Community Council receive funding under the Village Enhancement Scheme for the upgrade of the public realm in the village.

Fermoy Municipal District

Fermoy Municipal District worked with An Garda Síochána and local businesses in facilitating an expansion of the CCTV system in Fermoy Town to include Patrick's Street, McCurtain Street and Cork Road and the installation of a new CCTV system for Charleville. Designs were progressed for the refurbishment of the Charleville Town Park with works continuing into 2018. The Municipal District once again supported Fermoy Tourist office in conjunction with Fermoy Enterprise Board and also facilitated an upgrade to the Christmas lights in both Charleville and Mitchelstown.



Kanturk Mallow Municipal District

Kanturk Mallow Municipal District were delighted to win the Public Sector Magazine award for Services to the Community for events held at Mallow Castle and were also nominated for the Chambers Ireland “ Excellence in Local Government” Awards for The Living Space Project in Mallow which included the first outdoor theatre show in the grounds of Mallow Castle. The development of a walkway at Boherbue neared completion in 2017 as well as significant advancements on the Mallow Town Park/Castle River walkway in conjunction with Avondhu Blackwater. The Municipal District was successful in obtaining funding for the development of a blueway trailhead in Millstreet.

West Cork Municipal District

The West Cork Municipal District was instrumental in progressing public realm works to completion on Wolfe Tone Square, Bantry, which included new seating and lighting. Resurfacing works were undertaken at William Street, Bantry with the works also including footpath replacement and enhancement of the plaza outside the Post Office. The Municipal District was delighted to be associated with the eagerly awaited opening of Dunmanway Swimming Pool which was officially opened in June 2017. A number of projects received funding under the Town and Village Scheme 2017, including development of a greenway at Gallane Lake, Clonakilty, installation of statue of Maureen O’Hara in Glengarriff, the refurbishment of Garden Street, Castletownbere and the installation of a statue to Sean Hurley and plaza project at Drinagh. The Municipal District provided support under the Village Enhancement Scheme to Drimoleague Development Association with a number of projects to enhance the village. A number of playground refurbishments were also completed in Timoleague, Courtmacsherry, Ballydehob and Schull.



Figure 5 –Dunmanway Swimming Pool

LIBRARY & ARTS SERVICE

Cork County Library aims to empower communities by providing access to resources that educate, inform, enlighten and enrich the lives of their citizens, by supporting and promoting literacy and a love of reading, and by collecting and preserving resources relating to the cultural heritage of Co. Cork. Significant developments to achieve these aims were undertaken in 2017, including the launch of the new West Cork Mobile Library, the implementation of the national Library Management System and the launch of a new local studies digital library.

Statistics for 2017:

Issues	1,774,652
Requests filled	70,381
Membership	61,749
Visitors	1,639,375
Internet sessions, including WIFI	106,198
Events held	3,960
Numbers attending events	72,438



Launch of West Cork Mobile Library

The highlight of the year was the launch of a new mobile library for West Cork, on Friday 1st September at the Parkway Hotel, Dunmanway, an event that received a high level of coverage in the media in the following weeks. The new Library replaced the well-known, 14 year old vehicle that has visited nearly every locality in rural West Cork at some point over the years, ensuring continuity of this valuable, socially inclusive service to the people of rural West Cork, from the furthest reaches of the Beara peninsula in the west to the Galley Head in the east. The graphic design for the new mobile library incorporated artwork by library members, the winners of a competition held earlier in the year. The launch was attended by the competition winners and their family members. The Library was built by an Irish company, Cahill Truck Bodies, Graiguenamanagh, Co. Kilkenny.



Figure 5 – Launch of West Cork Mobile Library

Cobh Library lift replacement

The replacement of the lift at Cobh Library took place in the last quarter of the year and constitutes Phase 3 of the refurbishment of Cobh Library. The new lift is Part M compliant and completes the modernisation of the entrance areas of the library, making the library more inviting and accessible to all members of the public.

National Library Management System (LMS)

In March, the library successfully completed the challenging task of migrating from its existing LMS to the new national LMS, incorporating a range of policy and procedural changes along the way which had a significant cultural impact on how the service operates. Library staff at

all levels are to be highly commended for their commitment and co-operation during the changeover and in the period since. The new LMS has effectively created a single national catalogue, allowing members to borrow and request books from any library in the country. It also allows increased borrowing limits and longer loan periods.

Cultural and Community Programmes

The library delivered a range of cultural and community programmes during 2017 in conjunction with national or local celebrations. Festivals celebrated included Bealtaine, Heritage Week, the West Cork Literary Festival, Summer Reading Scheme, Children's Book Festival, National Poetry Day, Seachtain na Gaeilge, Culture Night, Science Week, International Women's Day and Summer Arts Festival. The Writer in Residence programme continued in 2017 with library-based writers' groups being facilitated by author Denyse Woods, and new programmes of events were organised by library staff to coincide with the International Space University conference at CIT and to mark the launch of the government's Creative Ireland programme. The last quarter saw the development of two important new initiatives, Healthy Ireland and Age Friendly Libraries, which will be developed further in 2018.

Summer of Space

In association with Cork Institute of Technology, Cork County Council, the International Space University and Science Foundation Ireland, County Mayor, Cllr. Seamus McGrath launched Blackrock Castle Observatory's *Summer of Space* at Cork County Library Headquarters on Wednesday 31st May. With support from the Economic Development Fund of Cork County Council, Cork County Library was a key partner in *Summer of Space*, offering a star studded programme compiled with Blackrock Castle Observatory at branch and mobile libraries across the county, including a huge range of workshops, talks, and learning experiences for all ages.

Creative Ireland

The Library was centrally involved in the rolling out of the Creative Ireland programme in Cork County, the A/County Librarian and Arts Officer both being members of the Council's cultural team. The library programme for 2017 was delivered successfully and work is now starting on a five year plan. Public consultations for the five year plan were held in libraries in each Municipal District at the end of October/start of November.



Cork Local Studies

During Heritage Week, the library service launched a new local studies digital library, www.corklocalstudies.ie.

Digitisation of important, rare or interesting material from the Local Studies collection is an ongoing programme of work at Cork County Library, and this online repository for the digitised items is easy to navigate, fully indexed and searchable. The collections include photographs, maps, minutes, pamphlets, books, posters, brochures and more. Digitised items currently number over 2,200 and this will continue to grow as more items are added. Examples include the Bandon Town Council minute books and OSI town maps from the 19th century, as well as digital copies of a small number of important collections in private ownership.

Arts Grant Scheme

In 2017 145 projects proposed by artists and arts organisations were funded through the Arts Grants Scheme and a total of €155,000 was expended.

- Funding supported the involvement of 1,415 volunteers in cultural activity within communities.
- Our funding enabled over 18,962 people actively participate in the arts, including the elderly, young people and those with special needs
- Enabled organisations and artists to reach an audience of 169,356. This includes both local audience and visitors to the county.
- Provided 815 work opportunities for artists.
- Formed part of a combined expenditure of over €900,000 on the arts by the funded organisations, most of which was spent in the County.
- The 37 Arts Festivals that were funded through the scheme estimated the economic benefit of their activities to be in excess of €3.23M

Municipal Districts Creative Communities Scheme

The Municipal Districts Creative Communities Scheme is designed to support new developmental initiatives in the arts in each of the Municipal Districts. Applicants were required to identify or form Local Creative Partnerships to undertake projects with 14 projects receiving funding through this scheme in 2017.

Arts, Culture and Languages SPC

Among the issues considered by the Arts, Culture and Languages SPC in 2017 were:

- Policy to support greater levels of arts activity using the Irish language as a medium
- Policy to support international opportunities for county based artists
- Input into the preparation of An Sceim Teanga Public Film in Cork.
- The Creative Ireland Cork County Strategy 2017

Culture Night

Culture Night, a nationwide celebration of the Arts took place on Friday, September 22nd. The Arts Service is responsible for coordinating and promoting Culture Night events in Cork County, on behalf of the Dept. of Culture, Heritage and the Gaeltacht. This involved working intensively with local arts organisations, community bodies and artists to increase the number of events to make 2017 our most successful Culture Night to date.

Culture Night Statistics for 2017:

Total no. of events	136
Total no. of locations	41
Total no. Venues	93
Total no. of participating groups or individual artists	173
Total no. Attendance	7,239

Visual Arts

- Take Five an exhibition at James O'Neill Memorial Building Kinsale featured five significant visual artists working in the county; Charles Tyrell, Vivienne Roche, Katherine Boucher Beug, Stefan Syrowatka and Sarah O'Flaherty.
- The Home Event/ Cork Craft and Design featuring a combination of established and emerging makers considering the utilitarian needs of the home.
- LHQ exhibitions included MACHINES a short film by video artist David Bickley and Cork Comic Creators group exhibition October 2017 featuring 10 comic book artists from Cork's burgeoning comic scene.

Artists Residencies

- Artist Tom Weld completed a year-long residency at Marymount Hospice with users of the Hospice respite service under the theme of Heroes. Art at the end of Life:



- Denyse Woods took up her post as the 2017 Writer in Residence in Libraries in early 2017 and worked with writers and writers groups in 5 branch libraries

Library Arts Programme

The following developments took place in 2017

- Read-On a partnership in an EU funded programme that targets new initiatives to support reading habits particularly among teenage males. Funding enabled us to target a new area of activity through a new partnership with Cork Comic Creators to develop a programme of workshop/events targeting teen readers interested in the comic and graphic novel.
- 2017 saw the 13th edition of the Council Library and Arts Service annual short story publication. This collection, entitled *Smoke in the Rain*, features twenty previously unpublished stories selected by Billy O'Callaghan, Eimear Ryan and Claire Kilroy.

Performing Arts

2017 was a particularly active year for our work supporting the performing arts

- The Blackwater Fit up Theatre Festival is a new initiative partnered with Blood in the Alley Theatre Co. designed to bring professional theatre to rural settings in north and East Cork. It enabled five productions to receive eighteen performances in seven venues including Youghal Rockchapel, Dromtariff, Mallow, Watergrasshill, Charleville and Fermoy.
- The West Cork Fit- Up theatre Festival ran from 18 July –Aug 13 at Heir Island, Bere Island, Sherkin Island, Whiddy Island, Kilcrohane, Goleen, Glengarriff, Timoleague, and Ballydehob. 26 performances of four different productions were supported achieving capacity audiences in all venues. This project supported performance of a new play Sharon by Charleville based writer Katie Holly
- The Arts Service supported Cork actor, Jack Healy's new one man show *The Tayman* in a tour of county theatre and community venues

Music

A wide variety of music events were supported including:

- Performances by the Cork based Irish Guitar Quartet at selected County Arts Festivals
- two performances by Czech American pianist Ivan Illych,
- A series of heritage week concerts with Baroque music specialists Marja Gaynor, Catriona O'Mahony and Eimear Reidy , in historic buildings including The Sirius Centre, Cobh, The Mall Arts Centre, Youghal, Charles Fort and Desmond Castle-Kinsale, Fota House, and Greywood Arts-Killeagh.
- CCC supported artists Siun Milne violin, Cian O Dubhghaill viola, Gabriela Meyer piano and Actor Musician Chris Schmidt Martin to develop a new piece of music theatre based on the relationship between Robert and Clara Schumann and Johannes Brahms.

Dance

- Dance activity was developed further in West Cork through Council support of the West Cork Dance Residency located at the new dance facility at Uilinn, West Cork Arts Centre.

Arts in Health

Cork County Council continued its involvement in the West Cork Arts for Health programme in partnership with West Cork Arts Centre, Cork ETB and HSE South, In November 2017 a new West Cork Arts in Health strategy launched by the Minister of State for Mental Health and older people Jim Daly TD. Through this strategy and supporting partnership Cork County Council will continue work with the steering partners to deliver a programme of Creative activity in eleven geographically widespread rural locations and includes the five Community Hospitals, Bantry Hospital and five Day Care Centres in West Cork.

Artist in Education

Projects in 2017 included

- Composer in classroom with Songwriters Paul Linehan (Frank &Walters) and Fergal O'Connor who completed residencies with Bandon Grammar School and St. Mary's high school Midleton and Sam Barker and Fergal O'Connor who began residencies in Midleton and Davis College, Mallow
- Our music in schools programme Tuning up delivered 40 schools workshops Irish Guitar



Quartet, Ensemble Daghdha, the Ortus Trio and Percussionists Alex Petcu and Catherine Frost.

- The Theatrix Circus in schools project involved twelve primary schools.
- Cork based early music ensemble the Liliburlero Trio gave schools workshops in the Mall Arts Centre, Youghal and Sirius Arts Centre Cobh in October
- Cyclone Repertory Co. created a new Theatre in Health Education show entitled Choices and was funded for a pilot tour in collaboration with the South and West Regional Drugs Task Force.

Youth Arts

- The main area of development in our youth arts programme in 2017 was to extend the reach of the Cork Young Filmmakers programme which during the year began a pilot workshop programme in Mitchelstown, Macroom, Ballincollig and Castletownbere.
- CCC continued its support of First Cut youth Film Festival through funding and other in kind support. The Festival recorded its best year ever in 2017 and had guest artist appearances by Peter Foot (Young Offenders) and Dave Pedley (Aardman) and Brendan Canty.
- Cork County Council is working with West Cork Arts Centre to extend opportunity to young people to participate in YT in the West of the county.

Corporate Services

Meetings

The Corporate Services Section is responsible for the administration of the meetings of Cork County Council. In 2017 there were 26 full Council Meetings, 10 meetings of the Development Committee, 11 meetings of the Corporate Policy Group and 6 Special meetings of Corporate Policy Group.

County Mayor

Cllr. Séamus McGrath's Mayoral term of office ran from June 2016 to June 2017. Cllr. Declan Hurley was elected Mayor of Cork County in June 2017.

Civic Receptions

A civic reception was hosted in Youghal, the home town of Cork's Sporting Hero, **Sinead Kane** on Saturday, February 4th, 2017. Sinead became the first visually-impaired athlete to complete the World Marathon Challenge, seven marathons on seven continents in seven days. The

challenge took Sinead from Antarctica on January 23, to Chile on January 24, Miami on January 25, Madrid on January 26, Marrakech on January 27, Dubai on January 28, where Sinead finished joint first, to finally Sydney on January 29.



A civic reception was hosted to recognise the accomplishments of **Cork City FC** in 2017. Cork City FC became Cork's first league and cup double winners for more than 60 years and are current holders of six trophies, the SSE Airtricity League, the FAI Cup, the Women's FAI Cup, U17 National League title, Munster Senior Cup and the President's Cup.





Customer Complaints

21 formal complaints were received from customers under the Cork County Council Customer Complaints Procedures in 2017. All of these complaints were successfully resolved.

Freedom of Information

Again there was a significant increase in the number of Freedom of Information requests during the year. 199 Freedom of Information requests were received in 2017. Of these 92 were granted, 55 were part-granted, 44 were refused and 4 were withdrawn. 4 requests were carried forward for a decision into 2018. 9 applications for Internal Review were made and 2 were appealed to the Office of the Information Commissioner.

Data Protection

8 Data Protection requests were brought to Cork County Council in 2017. All cases were closed before year's end

Ombudsman

33 new cases were referred by the Office of the Ombudsman to Cork County Council in 2017. At year end 16 of these were closed by the Ombudsman and 17 were still under investigation.

Oifig na Gaeilge.

The purpose of Oifig na Gaeilge is to ensure that Cork County Council is in full compliance with the Official Languages Act 2003. Our goal is to make Cork County Council an authority which is welcoming & supportive of the right of the public to correspond with us through the medium of Irish. In 2017 Oifig na Gaeilge was pleased to help fund & support events put on by the Library Services and Arts Office for Seachtain na Gaeilge throughout the County. Oifig na Gaeilge also arranged many other events within County Hall for both staff and the public. The Irish Officer, as a member of the Cork County Council Culture Team co-operated with the preparations for Cork County Council's Creative Ireland Programme, which is coordinated by the Cork County Council Heritage Officer. The Irish Officer also attended and spoke at the first annual Creative Ireland County Cork Conference in November 2017 in Youghal. Oifig na Gaeilge made funding available for a number of staff to undertake Irish Courses at various levels. In 2017 Cork County Council continued to liaise with

the Office of An Coimisinéir Teanga in resolving complaints from the public in relation to the Official Languages Act

Audit Committee and Internal Audit

The Audit Committee comprises of 7 members. The Committee has 3 councillors and 4 external representatives, namely:

- Larry O Dwyer (Chair)
- Eileen O Shea
- Ciaran Murphy
- Edel Clancy
- Cllr. Mary Rose Desmond
- Cllr. Declan Hurley
- Cllr. Susan McCarthy

The Committee met on 7 occasions during 2017. The Committee completed its 2017 Work Plan which was initially approved by Council, and subsequently issued its Annual Report to Council in relation to same in early 2018. As part of the Committee's work programme, Internal Audit has a programme of audits that are completed throughout the year and presented to the Committee during the ongoing meetings throughout the year.

Bye Laws

The following Bye-Laws were adopted in 2017:

1. Special Speed Limit Bye-Laws 2017 (Approved 22 May,2017)
2. National Roads Special Speed Limit Bye-Laws 2017 (Approved 27 Nov,2017)

Links with other Local Authority areas

In 2017, Cork County Council continued to foster connections and links with other local authority areas. For example, in June 2017 the Council entered into a Sister County Agreement with Miami-Dade County, United States of America. These links are of significant value in developing economic, social and cultural linkages with overseas countries, thereby promoting Cork County as an attractive place in which to live, invest, and visit.

International Service Design Conference

In 2017, Service rePublic, a joint initiative by Cork County Council and Cork Institute of Technology, hosted a major international Service Design conference, the first of its kind in Ireland. Service Design promotes a design-led approach to transforming services and aims to develop better services by working with service users to understand their needs. The conference saw national and international design and innovation leaders converge in Cork to discuss service design policies and perspectives in an international context and present best-practice exemplars of service design in both the public and private sectors.



Appendix 1 - Member's Expenses 2017

Type	Amount
Representational Payments	€900,957.08
Monthly Allowance	€503,924.95
Municipal District Chair Allowance	€48,261.79
SPC Chair Allowance	€47,903.02
Mayor and Deputy Chair Allowance	€56,235.89
Travel, Training & Conferences	€139,809.13
Total	€1,697,091.86

Appendix 2 - Conferences Attended in 2017

Date	Conference	Location	No.
Jan	The Finance Act 2015	Louth	3
	Japanese Knotweed - Function of LA & NRA	Cork	2
Feb	Constituents' Tax Entitlements and Reliefs	Cork	1
	Safe Hands Conference	Cork	2
Mar	Fair Deal Scheme	Louth	1
	National Tidy Towns Conference	Mayo	3
	Building Rural Communities	Tipperary	1
	What does a Hard Brexit mean for Ireland	Louth	5
June	Corporate Governance and the Councillor	Wexford	1
July	Transport Ireland 2017	Dublin	1
	ODCE /Office of the Director of Corporate Enforcement	Cork	1
Sept	National Tourism Conference	Kerry	3
Nov	Housing in Crisis	Wexford	1
	South Dublin County Councils Planning Conference	Dublin	1
	Rebuilding Ireland - Action Plan for Housing and Homelessness	Louth	2
Dec	Insolvency Services in Ireland	Waterford	1

Appendix 3 - Training Conferences Attended in 2017

Date	Conference	Location	No.
Feb	AILG Training Module 1	Waterford	21
	AILG Training Module 1	Cavan	5
April	Annual Planning Conference	Mayo	2
	AILG Annual Conference	Clare	26
	LAMA Spring Training Seminar	Meath	25
May	AILG Training Module 2	Clare	9
	AILG Training Module 2	Mayo	15
June	AILG Training Module 3	Killarney	20
	AILG Training Module 3	Dundalk	9
Sept	AILG Training Module 4	Cork	12
	AILG Training Module 4	Meath	2
	LAMA Autumn Training Seminar	Tipperary	22
	16th Annual Rural Water Conference	Mayo	4
Oct	AILG Autumn Training Seminar	Sligo	19
	AILG Training Module 5	Kilkenny	13
	AILG Training Module 5	Leitrim	8
Nov	AILG Training Module 6	Wexford	10
	AILG Training Module 6	Monaghan	1
	AILG Training Module 6	Meath	3



Appendix 4 - Other Travel 2017

Date	Event	Location	No of Attendees
January	Comhar na nOilean Board Meeting	Galway	1
February	Ellen Hutchins Exhibition	Dublin	1
	Energy Cities	Brussels	1
	LAMA Awards	Dublin	1
	LCDC Chair & Chief Officer Meeting	Dublin	2
	LCDC Clann Credo	Cavan	2
	SICAP Consultation	Dublin	2
	IFE Trade Show	London	1
March	St.Patricks' Day Trade Delegation	USA	2
	Food Expo - IFE Trade Show	London	1
April	IPI Annual Planning Conference	Mayo	1
	Energy Cities	Brussels	1
	SME Tourism Destinations Study Trip	Brussels	1
	IPB Insurance	Dublin	1
	Leader Funding	Dublin	2
May	LCDC Quality Capacity Development Meeting	Offaly	2
	Science & Medical Industry Delegation promoting the Cork Region	Boston	1
	Leader Event	Dublin	2
July	SICAP Regional Meeting	Limerick	2
August	Community Facilities Scheme Evaluation Committee Meeting	Cork	2
September	SICAP Evaluation Workshop	Dublin	2
	Launch of Cork Foundation London Community	London	1
	Study Visit to Brussels	Brussels	14
October	Leader Programme 2014 - 2020	Bulgaria	2
	Book Launch Sirius Arts Centre	New York	1
	SICAP Meeting with POBAL re: SECAD Audit	Cork	1
	Energy Cities	Brussels	1
November	Historic Graveyard Management Workshop	Cork	1
	Creative Ireland Conference	Cork	1
	Jiangsu Sistership Agreement	China	2
	Chambers Ireland Award	Dublin	3
	European Travel Awards	Russia	1
	Comhar na nOilean Board Meeting	Galway	1
	Annual Planning Event	Offaly	2
December	Pobal Regional Centre	Limerick	2
	Road Safety Awards	Dublin	1
	Comhar na nOilean Board Meeting	Galway	1
	Pride of Place Awards	Letterkenny	2
	Cork Association Dinner	London	1



Cork County Council
Annual Service Delivery Plan 2017
Outcome Review



Chief Executive's Introduction
Service Delivery Performance Overview
Individual ASDP Objective Performance
Organisation Chart
Performance Indicator Chart



Introduction

Dear Member

Welcome to the 2017 Annual Service Delivery Plan Outcome Review.

The Annual Service Delivery Plan's (ASDP) purpose is to set out service delivery objectives and associated performance standards. The following have specifically informed the ASDP

- Adopted 2016 budget
- Local Government Reform Act 2014 Legislative requirements and other relevant legislation/regulation
- Cork County Council plans/strategies including the Corporate Plan 2015-2019
- National Government Policy
- Existing Service Level Agreements
- Available staff and financial resources

This Outcome Review document examines Cork County Council's success in meeting these objectives. As such I consider that Cork County Council has delivered a strong performance within the context of sectoral change, response to unforeseen demands and of course adaption to our citizens changing needs.

In particular

- 165 Objectives were undertaken in 2017. This is up significantly from 111 in ASDP 2016
- 131 objectives (79%) were achieved down slightly from 82% in ASDP 2016
- 31 objectives (19%) are partially complete albeit still underway to completion. This is down slightly from 14.5% in ASDP 2016
- 3 objectives were not completed (2%). This is an improvement over 3.5% in ASDP 2016

Further information on these outcomes is available in the Service Delivery Performance Overview section.

To conclude I would like to thank staff and Elected Members for working together to achieve our common goals and I look forward to another strong performance in 2018.

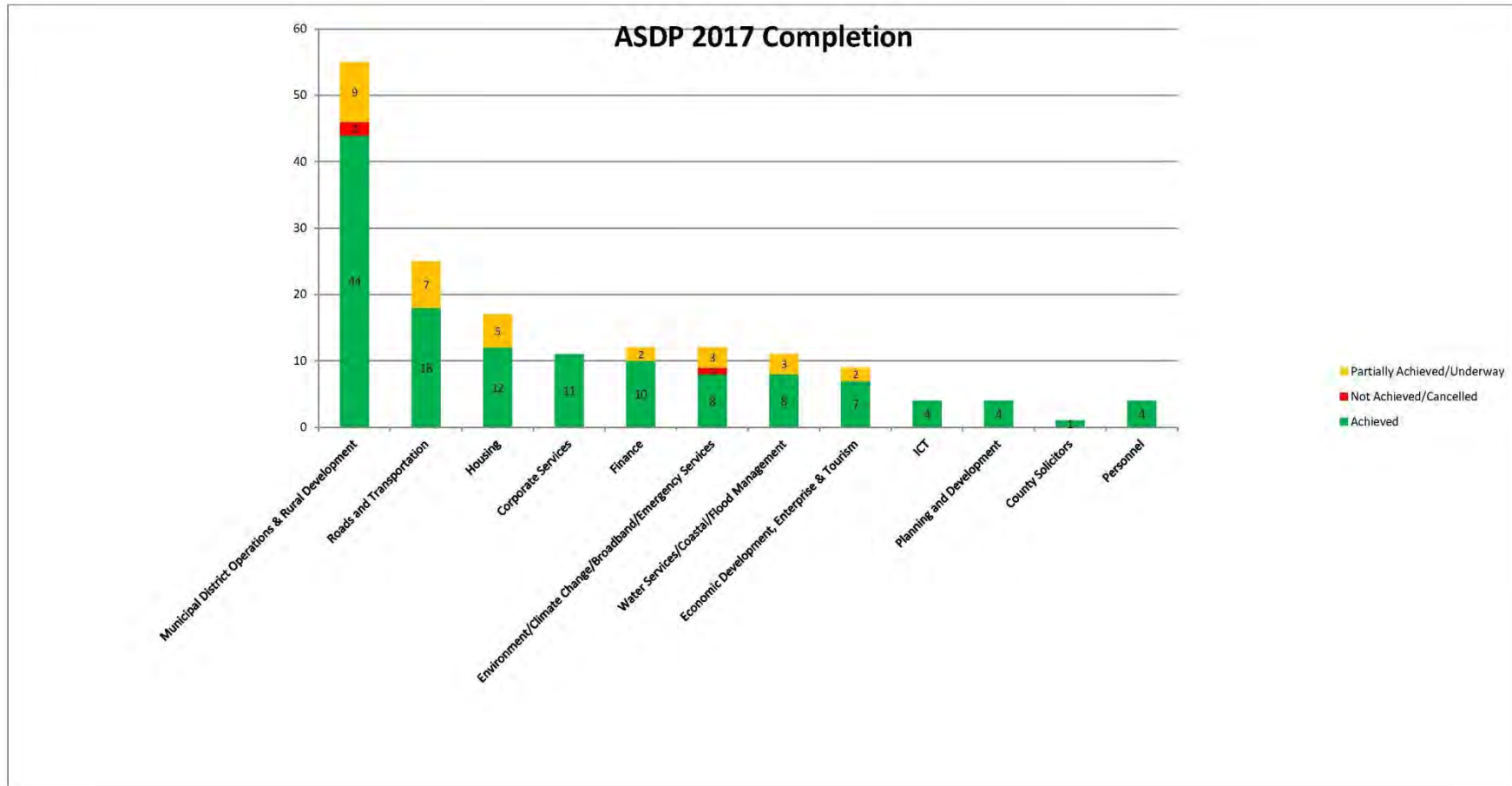
Mr Tim Lucey

Chief Executive – Cork County Council

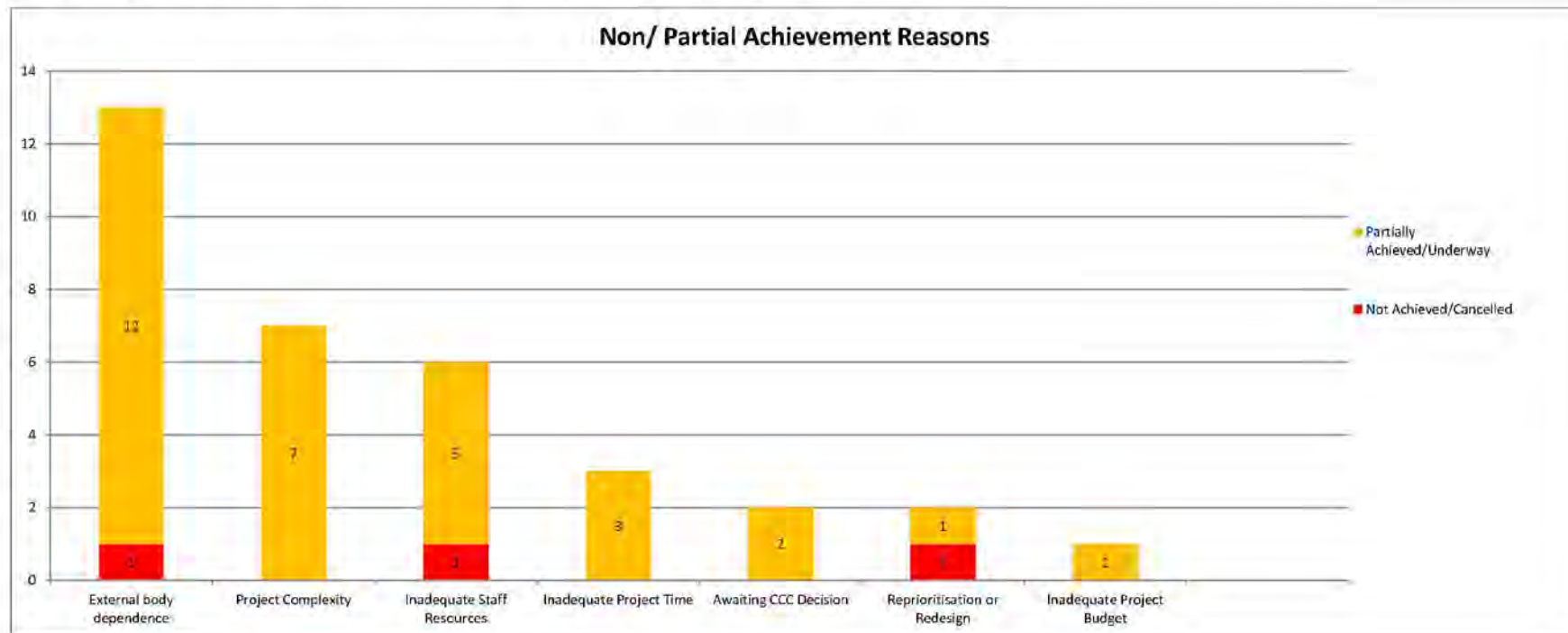


Service Delivery Performance Overview

The 2017 ASDP identified 165 distinct objectives spread across 12 Directorates/Functions and the following chart indicates the current completion standard



The following chart indicates key reasons behind Partial or Non Achieved Objectives



Trends for “Partially Achieved” objectives reflect the following

- All objectives are currently underway and expected to achieve original goals.
- Schedule over runs are the common issue across all these objectives
- Of these
 - 2 are awaiting a final CCC decision (Items 33, 142)
 - 12 are awaiting a final decision or are delayed by an external actor (Items 13, 18, 24, 45, 46, 57, 60, 82, 113, 148, 158, 165)
 - 1 did not achieve its full goal due to inadequate budgets (external funding) (Item 141)
 - 3 objectives were not complete due to inadequate time frames (Items 47, 75, 118)



- 5 objectives were delayed through inadequate available staff resources (Items 26, 38, 97, 147, 163)
- 7 objectives were delayed through higher than anticipated project complexity (Items 22, 99, 121, 123, 131, 133, 143)
- 1 project was delayed through necessary reprioritisation or redesign

Inadequate staff Resources (Item 29), External Body Dependence (Item 74) and Reprioritisation/Redesign (Item 101) led to 3 Objectives remaining unachieved.

In conclusion, the ASDP 2017 has largely achieved its objectives with incomplete projects carrying forward to ASDP 2018 where appropriate.



Individual ASDP Objective Performance

Item	Directorate	ASDP Objective	Performance Standard	Performance Standard Completion	Notes	Performance Indicator	2016 ranking	2015 ranking
1	Corporate Services	Support the efficient working of Cork County Council's Audit Committee	Approval of Annual Audit Committee Report & Work Programme by Council	Achieved				
2	Corporate Services	Develop a Communications Action Plan having regard to the recently approved Corporate Communications Strategy.	Communications Action Plan implemented. Increased usage of social media. Review of knowledge management in CCC. Branding/Marketing exercise undertaken.	Achieved	Social Media following increased to 26,627 from 17,192 in 2016. Website visits increased to 2.5m from 1.3m in 2016	C3 (B) Total # of Followers at end of 201X of the LA's Social Media Accounts	0	16
3	Corporate Services	Implement an Action Plan for 2017 which supports the implementation of the Council's Communications and Marketing Strategy. Particular emphasis will be placed on developing press releases around positive news stories, promoting the role of Mayor of the County of Cork, and growing public awareness around the role and remit of the Municipal Districts.	Record and number the amount of Press releases requested/issued. Develop & improve internal communication systems. Ensure that the Mayors support & attendance at organised events is promoted.	Achieved	200 Press releases issued. New Intranet under development. Promotion of Mayor achieved.	C3 (B) Total # of Followers at end of 201X of the LA's Social Media Accounts	0	16
4	Corporate Services	Review existing corporate contracts and arrange to re-tender in order of greatest priority.	Review all corporate contracts. Re-tender for Expired contracts. Enter into new contracts.	Achieved				
5	Corporate Services	Monitor Corporate Plan implementation. Monitor Cork County Council's Annual Service Delivery Plan implementation.	Issue 2016 Service Delivery Plan Review Report to Council and approve by Q2 2017	Achieved				
6	Corporate Services	Review Customer Services Policy and Procedures	Update Customer Services Policy and Procedures and circulate across the organisation	Achieved	This draft Policy is awaiting agreement and sign off.	C1 (A) Total Number of WTEs at 31/12/201X	2	2
7	Corporate Services	Develop a new Website to provide citizens with a modern, user friendly means of engaging with Cork County Council	Develop and maintain new Website by Q2 2017	Achieved		C3 (A) No. of page visits to LA website in 201X	7	17



Item	Directorate	ASDP Objective	Performance Standard	Performance Standard Completion	Notes	Performance Indicator	2016 ranking	2015 ranking
8	Corporate Services	Continue to develop the democratic role of the elected members of Council	Enhance the profile of the County Mayor and Municipal District Chairpersons through enhanced event management and increased media exposure at both local & county events.	Achieved				
9	Corporate Services	Ensure that the Electoral Register for County Cork is up to date and correct and enable all entitled voters to exercise their democratic mandate.	Review, update and maintain the Electoral register to the highest standard possible by reviewing and updating existing recording systems/processes and by greater interaction with the potential electorate.	Achieved				
10	Corporate Services	Develop a range of online customer services to facilitate citizen interaction with the Council	Self-service Portal launched, Range of on-line services developed and expanded, Internal self-service Portal developed for staff and Members.	Achieved				
11	County Solicitors	Maximise conveyancing efficiencies	1. Ensure effective usage of the conveyancing acquisitions/disposals workflow to maximise efficiency in the acquisition of properties. 2. To continue the process of storing acquisition-related title documents on-site.	Achieved				



Item	Directorate	ASDP Objective	Performance Standard	Performance Standard Completion	Notes	Performance Indicator	2016 ranking	2015 ranking
12	Economic Development, Enterprise & Tourism	Maximise the potential of community/voluntary groups through successfully supporting the operations of the PPN	1. Promote the profile of the PPN through linkage groups 2. Support a programme of work for the PPN in 2017 3. Support and develop a relevant work programme for the Social Inclusion SPC.	Achieved	<ol style="list-style-type: none"> Plenary meetings held across 3 Divisions. PPN promotional activities at Cork Summer Show, School Garden Competition Awards, The Cork Foundation Diaspora event, CCC Anti Litter Challenge Awards, National Ploughing Championships, Midleton Participate event, Older Peoples Council events, National PPN Conference. 3 detailed newsletters developed in-house and distributed to all PPN members. PPN Secretariat made submission to the Cork Expert Advisory Group in February 2017. PPN provided input to the European Label of Good Governance (ÉLOGE) project. Secretariat members attended Social Justice Ireland regional networking and training events. 100's of communications sent to PPN members in relation to funding opportunities, training events and public consultations. SPC meeting decisions communicated to PPN members. 			
13	Economic Development, Enterprise & Tourism	Co-ordinate and monitor the delivery of the agreed actions under the SW Action Plan for Jobs including raising the profile of the initiative by focusing on the agreed set of strategic priorities.	1. Co-ordinate the bi-annual returns to DJEI in a timely manner 2. Develop and implement external relations strategy 3. Establish and support sectoral working groups to drive the strategic priorities of the region to ensure maximum public funding.	Partially Achieved/Underway	<ol style="list-style-type: none"> South West employment has increased by 26,900 from Q1 2015 - Q2 2017 (CSO QNHS data). The SWAPJ aims for an additional 40,000 employment increase in this period. SW Bi-annual returns submitted to DBEI in a timely manner - DBEI processes delayed progress report publication. DBEI online monitoring tool has also led to delayed reporting. SWAPJ stakeholders engage on 			



Item	Directorate	ASDP Objective	Performance Standard	Performance Standard Completion	Notes	Performance Indicator	2016 ranking	2015 ranking
					a project by project basis regarding regional enterprise projects as opposed to establishing specific sectoral working groups. 14 projects submitted to RFDF Call 1 seeking €16 million in grant aid for the South West region - currently awaiting an official announcement.			
14	Economic Development, Enterprise & Tourism	Work closely with strategic partners to promote and develop the concept of Food Tourism and its support infrastructure in Cork through the promotion and development of the Taste Cork brand	Assist in the delivery of the key outputs of the 3 year Taste Cork Strategy - research the potential of new European food markets in the context of a post Brexit economy.	Achieved	<ol style="list-style-type: none"> 1. Incubator Food Kitchens opened in October 2016. 100% increase in bookings between 2016 and 2017. 2. Taste Cork Website launched in February 2018. 3. 5 Irish food producers attending Taste Cork promotion in Birmingham (April 2018). 4. Delegations from Quincy and Portland Maine participating in the Taste West Cork Food Festival. 5. A CCC/Irish Hotels Federation and Taste West Cork Food Festival delegation promoted the Cork County Tourism product in Boston/Providence during January 2018. 			
15	Economic Development, Enterprise & Tourism	Continue the development of the tourism product that is Camden Fort Meagher through the establishment of the Camden DAC and the development of an infrastructural work programme.	<ol style="list-style-type: none"> 1. Procure a General Manager for the Project 2. Appoint Consultant to commence the drafting of a Master Plan for the whole site tourism product development. 	Achieved	<ol style="list-style-type: none"> 1. General Manager employment on hold pending Camden Fort Meagher Masterplan implementation 2. Consultant appointed and Master plan preparation underway. 			
16	Economic Development, Enterprise & Tourism	Implement relevant Council policies, engage with new and existing stakeholders and exploit suitable opportunities to facilitate the economic development of the county in order to make Cork a more	<ol style="list-style-type: none"> 1. Number of projects and initiatives supported by the EDF including the number of co-funded initiatives awarded or in which 	Achieved	<ol style="list-style-type: none"> 1. Number of projects and initiatives supported by the EDF. 35 2. Number of co-funded initiatives awarded or in which Cork County Council is an active 			



Item	Directorate	ASDP Objective	Performance Standard	Performance Standard Completion	Notes	Performance Indicator	2016 ranking	2015 ranking
		attractive place to live in, work in and visit.	Cork County Council is an active participant.		participant. 5			
17	Economic Development, Enterprise & Tourism	Promote, manage and develop Cork County Council's business infrastructure (enterprise parks, e-centres, food units, incubator kitchens and land bank) to maximise the opportunity available to Cork based companies to develop and expand their job creation potential.	1. Ensure maximum occupancy levels in industrial units, food units and incubator kitchens 2. Ensure infrastructure is fully compliant with all regulatory/national standards by developing annual maintenance programme	Achieved				
18	Economic Development, Enterprise & Tourism	Promote and further develop the Beacon Initiative with strategic partners in the retail/business sector.	1. Continued roll out of the Beacon Initiative within the County Towns 2. Develop and pilot an enhanced and targeted Beacon Accelerator Programme	Partially Achieved/Underway	Programme paused as review underway. Enhanced and targeted Beacon Accelerator Programme developed			
19	Economic Development, Enterprise & Tourism	Promote entrepreneurship, foster business start-ups and develop existing micro and small businesses to drive job creation, provide accessible high quality supports for business ideas	Meet KPIs as outlined in Appendix 1 of the LEO North & West Local Enterprise Development Plan 2017-2020 i.e. Measure 1 - Employment in LEO client companies 1300. Jobs Created 350. Grants approved 32	Achieved	The employment figure is not yet available but a survey has been carried out and results are being tabulated. The Grant Approvals KPI has been exceeded.	J1 No. of jobs created with assistance from the LEO during 201X	2	6
20	Economic Development, Enterprise & Tourism	Facilitate the delivery of tourism product as outlined national/regional/local strategies as follows; People Place & Policy - Growing Tourism to 2025 Realising our Rural Potential - Action Plan for Rural Development - South West Action Plan for Jobs - Growing Tourism in Cork - A Collective Strategy - Cork County Council Tourism Statement of Strategy 2017 - 2022	1. Develop defined relationships with strategic partners to maximise Cork's potential as a "must see" destination for domestic and international visitors within the framework of Fáilte Ireland's national tourism brands (WAW/AE) 2.	Achieved				



Annual Service Delivery Plan Outcome Review | 2017

Item	Directorate	ASDP Objective	Performance Standard	Performance Standard Completion	Notes	Performance Indicator	2016 ranking	2015 ranking
21	Environment/Climate Change/Broadband/Emergency Services	Meet the targets specified in the Annual (RMCEI) Inspection Plan 2017	Inspection Plan targets as individually listed in section team plan fully met.	Achieved	Water Quality & Agricultural section RMCEI Programme: Inspection programme targets achieved as scheduled for private drinking water supplies, bathing waters, WFD Operational & Surveillance sampling of rivers & lakes, Inspections completed as scheduled for Farm inspections, Assessment of Planning Applications for agricultural facilities, Inspections targets for Domestic wastewater treatment systems inspections under the EPA National Inspection Programme have been met. Waste/Wastewater and Air inspection targets have been met.	W1 % Drinking water in private schemes in compliance with statutory requirements	27	25
22	Environment/Climate Change/Broadband/Emergency Services	Promote compliance with Building Regulations through prioritised inspections, with a county-wide target of 12% to 15% of new buildings inspected	12-15% of new buildings inspected.	Partially Achieved/Underway	Additional repeat inspection requirements impacted on targets with only 6% inspection of new developments commenced in 2017.	P1 New Buildings Inspected as % of New buildings notified to the LA	30	18
23	Environment/Climate Change/Broadband/Emergency Services	Support the frontline services in carrying out land and water searches for missing persons, responding to flooding and severe weather crises and providing ambulance, first aid and welfare services	Provide response as requested	Achieved				
24	Environment/Climate Change/Broadband/Emergency Services	Develop Climate Change Adaptation Strategy in accordance with statutory obligations and national guidance document	National targets and timelines as listed in section team plan met	Partially Achieved/Underway	Draft completed but final plan is dependent on national strategy publication which did not take place as anticipated in 2017.			
25	Environment/Climate Change/Broadband/Emergency Services	Process all commencement notices, 7 day notices and Certificates of Compliance on Completion in line with Building Control Regulations.	Complete 100% within statutory deadlines.	Achieved				
26	Environment/Climate Change/Broadband/Emergency Services	Implementation of Environmental Awareness Strategy 2016-2021	Targets and timelines as specified in strategy document met	Partially Achieved/Underway	SESC Awareness Officer retirement impacted awareness programme development. However critical strategy elements have been achieved.			
27	Environment/Climate Change/Broadband/Emergency Services	Continued implementation of a programme to inspect nursing homes and other residential care premises	100% Completion	Achieved		F1 Cost per Capita of the Fire Service	14	16
28	Environment/Climate Change/Broadband/Emergency Services	Review, update, exercise and test Cork County Councils Major Emergency Plan in accordance with the national Framework for Major Emergency Management	Meet National Framework requirements	Achieved				



Annual Service Delivery Plan Outcome Review | 2017

Item	Directorate	ASDP Objective	Performance Standard	Performance Standard Completion	Notes	Performance Indicator	2016 ranking	2015 ranking
29	Environment/Climate Change/Broadband/Emergency Services	Corporate Noise Complaint Management Policy agreed at SPC	End Q2 2017	Not Achieved/Cancelled	Inadequate staff resources			
30	Environment/Climate Change/Broadband/Emergency Services	Meet the targets specified in the Annual (RMCEI) Inspection Plan 2017	Inspection Plan targets as individually listed in section team plan fully met.	Achieved		W1 % Drinking water in private schemes in compliance with statutory requirements	27	25
31	Environment/Climate Change/Broadband/Emergency Services	Implementation of Service Level Agreement with FSAI.	SLA targets as individually listed in section team plan fully met.	Achieved				
32	Environment/Climate Change/Broadband/Emergency Services	Meet Statutory Timelines for permit applications	Number of Permit Applications processed within statutory timelines as a % of total permit applications received	Achieved				
33	Finance	Maximise recoupment of Debtors /Grant Claims	Enhance Debtor reporting and Directorate review protocols	Partially Achieved/Underway	Ongoing review with Directorates on protocols and reporting requirements. Systems functionality reviewed to determine if meets needs and other options being pursued	M1 Revenue Account Balance	2	2
34	Finance	Prepare & Publish Annual Financial Statements	By Q2 2017	Achieved				
35	Finance	Prepare and Manage Annual Statutory Budget for 2018	As required by DEHLG	Achieved				
36	Finance	Prepare and Manage 3 Year Capital Programme	By Q1 2017	Achieved				
37	Finance	Maximize Collection Levels	Improve on 2016 performance	Achieved	Performance as at 1st Dec. 2017 improved on 1st Dec. 2016	M2 (a) Collection Levels - Commercial Rates	6	5
38	Finance	Maximize Collection Levels & continue reduce arrears	Implement effective arrears management to reduce housing loan arrears at 31.12.17	Partially Achieved/Underway	Major staff changes in the Unit. National changes to loans management focus taking time to implement.	M1 Revenue Account Balance	2	2
39	Finance	Management of insurance claims in a cost efficient and timely manner	Review Claims Management process in order to expedite the close out of claims.	Achieved				
40	Finance	Manage the metering contract as agents of Irish Water	Contractor work managed issues closed out in a timely manner.	Achieved				
41	Finance	Provide an efficient Counter and Postal Motor Tax service	Processing of all Motor Tax transactions in accordance with legislation and circulars	Achieved		R3 % of motor tax transactions conducted online	2	1



Annual Service Delivery Plan Outcome Review | 2017

Item	Directorate	ASDP Objective	Performance Standard	Performance Standard Completion	Notes	Performance Indicator	2016 ranking	2015 ranking
			and in a timely manner.					
42	Finance	Manage successful migration of Water Billing to Irish Water	Migration completed	Achieved				
43	Finance	Resource and renew Procurement Unit	Assign staff, drive the procurement agenda across the organisation	Achieved	Staff recruited. Progress made includes new procurement portal and policy.			
44	Finance	Maximise Effective Rateable Valuation Base	Improve on 2016 performance	Achieved	The net increase in Rateable Valuation is likely to be marginally lower than last year due to higher level of reductions on Appeal	M2 (a) Collection Levels - Commercial Rates	6	5
45	Housing	Progress the delivery of the Housing Capital Programme 2017	Planning Stage - 304 Units Tender Stage - 56 Units Construction Stage - 117 Units Completion Stage - 121 Units	Partially Achieved/Underway	Planning Stage - 124 Units Tender Stage - 58 Construction Stage - 42 Completion Stage - 111 A number of issues impacted on the Housing Department's ability to achieve these targets: Two developers withdrew from turnkey scheme (Loss of 91 units) Issues arising during the planning process DHPCLG Conditional approvals resulted in proposal amendments. Approved budgets lower than budget sought. Delivery timescale affected by unforeseen design changes or total redesign required at departmental approval stage. Assigned staff did not take up positions until later than anticipated.	H1 (b1). No. of Dwellings Constructed by the LA in the Period	13	13
46	Housing	Social Housing Acquisitions	Acquisitions completed - 118 Keys received - 100 Dwellings let - 60	Partially Achieved/Underway	84 properties acquired in 2017 and a further 12 under agreement. CCC negotiating for a further 13 properties.	H1 (b2) No. of Dwellings purchased by the LA in 201X	5	5
47	Housing	Progress the delivery of approved Developments under previous CAS calls	Planning Stage - 12 Units Tender Stage - 15 Construction Stage - 37 Completion Stage - 1	Partially Achieved/Underway	Several schemes still in process at year end. 144 units delivered in 2017	H1 (b1). No. of Dwellings Constructed by the LA in the Period	13	13
48	Housing	Continue the implementation of the Housing Assistance Programme and achieve the DHPCLG Housing	No. to be specified by Dept. 1040 in 2016	Achieved		H1 (d) # of Units provided under HAP Scheme in Period	6	1



Annual Service Delivery Plan Outcome Review | 2017

Item	Dírectorate	ASDP Objective	Performance Standard	Performance Standard Completion	Notes	Performance Indicator	2016 ranking	2015 ranking
		Assistance Payment annual target						
49	Housing	Undertake an Annual Housing Needs Assessment in 2017, once Departmental Guidelines issue	To be undertaken by Q 4 2017	Achieved				
50	Housing	Continue to provide grants to private houses subject to departmental approval	Valid applications processed as a 100% of valid applications received	Achieved				
51	Housing	Continue to progress delivery of social housing supports, in accordance with the objectives of the Social Housing Strategy 2020, using the full range of delivery mechanisms available and working with Approved Housing Bodies to maximise delivery options	Deliver a minimum of 445 units to meet the 2015 - 2017 target of 1217.	Achieved		H1 (b) No. of Dwellings Directly Provided i.e. constructed or purchased by the LA in the Period	5	5
52	Housing	Rent Review will commence on 1st March 2017 and a single differential rent scheme will be developed during 2017 to be implemented in February 2018. Annual reviews will be carried out thereafter.	Complete Review and Adopt single scheme.	Achieved				
53	Housing	Progress the delivery of the Social Leasing Programme 2017	158 units leased through AHB's	Achieved		H1 (a) Overall # no of Dwellings provided in the Period	5	1
54	Housing	Continue energy efficiency retro fitting works programme Local Authority owned properties	Complete Phase 1 of the Energy Efficiency programme and recoupment claim submitted by Q4 2017.	Achieved		H4 (a) Expenditure During 201X on Repair and Maintenance of Housing Bought or Built by the LA divided by the # of directly provided dwellings in the LA stock at end of period (H1G)	29	28
55	Housing	Continue Boiler Inspection programme	Procure and Complete Gas Servicing to all Gas Systems in Council Owned Stock by Q4 2017. Procure and complete Oil Boiler Servicing in 50% of Stock by Q4 2017	Achieved		H4 (a) Expenditure During 201X on Repair and Maintenance of Housing Bought or Built by the LA divided by the # of directly provided dwellings in the LA stock at end of period (H1G)	29	28
56	Housing	Continue programme of Housing Grants, Adaptations and Extensions	Complete & Claim for recoupment of Minor DPG program and DPG	Achieved				



Item	Directorate	ASDP Objective	Performance Standard	Performance Standard Completion	Notes	Performance Indicator	2016 ranking	2015 ranking
			Extensions program by Q4 2017					
57	Housing	Implement a planned maintenance Programme	Prepare and implement a Planned Maintenance Program for County Housing Stock. Works program to be complete by Q4 2017.	Partially Achieved/Underway	This target is dependent on DHPCLG funding level. The allocation of €2.4m was fully expended.	H4 (a) Expenditure During 201X on Repair and Maintenance of Housing Bought or Built by the LA divided by the # of directly provided dwellings in the LA stock at end of period (H1G)	29	28
58	Housing	Implement a re-letting/voids Programme	Complete refurbishment of 84 void and derelict voids and submit recoupment claims by Q4 2017. Ensure a quick and efficient return of vacant units to productive use throughout the year.	Achieved		H3 (b) Average Cost Expended on Getting the Units Re-tenanted Ready for Re-letting	18	7
59	Housing	Develop a policy around the Repair and Leasing scheme	Policy in place by Q4 2017	Achieved				
60	Housing	Implement Choice Based letting in South and West Cork	All applicants can access CBL by end Q1 2017	Partially Achieved/Underway	Final Claims Date of 15th December, 2017	H3 (a) The time taken from the date of vacation of a dwelling to the date in 201X (Weeks)	9	6
61	Housing	Implement the Incremental Tenant Purchase Scheme	Valid applications processed as a 100% of valid applications received	Achieved	Target exceeded			
62	Human Resources	Compliance with relevant Child Protection and Garda Vetting Legislation to include staff training & staff vetting.	Complete by Q4 2017	Achieved				
63	Human Resources	Engage with stakeholders, both internal and external, to implement significant changes and enhance organisational performance including applying the most modern technologies to County Council operations to assist all other sections and users in meeting their objectives.	Complete by Q4 2017	Achieved				



Item	Directorate	ASDP Objective	Performance Standard	Performance Standard Completion	Notes	Performance Indicator	2016 ranking	2015 ranking
64	Human Resources	To support Management and Staff to ensure the organisation is best placed to meet current workloads, deadlines, change management and future challenges.	Complete by Q4 2017	Achieved				
65	Human Resources	Address the levels of absenteeism through continued monitoring and continued roll out of welfare initiatives and work towards the national PI target	Improve performance on 2016.	Achieved	Core V.19 implementation complete by Q1 2018.	C2 (a) % Working Days lost to medically certified Sickness	10	29
66	ICT	Support WAN/LAN/IPT infrastructure across all council sites.	Downtime across the wide area network less than 5%	Achieved		C4 Overall cost of ICT provision per WTE	15	15
67	ICT	Support the Councils IPT service	New IPT maintenance contract in place before year end	Achieved		C4 Overall cost of ICT provision per WTE	15	15
68	ICT	Respond to CCC's ongoing Business Intelligence requirements.	Management reports and dashboards available	Achieved		C4 Overall cost of ICT provision per WTE	15	15
69	ICT	Support and develop the cloud, virtual and physical server and service infrastructure.	Downtime across the supported infrastructure less than 5%	Achieved		C4 Overall cost of ICT provision per WTE	15	15
70	Corporate Services	Increase the number of digital services being delivered.	50 public facing services online by Q3 2017 and 10 internal services online by Q4 2017	Achieved		C4 Overall cost of ICT provision per WTE	15	15
71	Municipal District Operations & Rural Development	Assisting the elected members in the performance of their role & Provide Timely Responses to their queries	Reply to Members Queries within 3 working days	Achieved				
72	Municipal District Operations & Rural Development	Monitor derelict sites and ensure compliance with requirements of Derelict Sites Acts	Enforce Derelict Sites Legislation	Achieved				
73	Municipal District Operations & Rural Development	Maintain Blue Flag & Green Coast Beaches	Attain Blue Flag & Green Coast Status for Beaches	Achieved				
74	Municipal District Operations & Rural Development	Introduce & Implement County Wide Casual Trading Bye Laws	Bring byelaws to Full Council for approval	Not Achieved/Cancelled	Delayed due to Legal Challenge			
75	Municipal District Operations & Rural Development	Administer Community Fund Scheme 2017	Ensure all claimed Grants are drawn down and paid by 31 December 2017	Partially Achieved/Underway	Applicants have 12 months from date of offer to complete. Offers issued mid 2017			
76	Municipal District Operations & Rural Development	Complete 2016 Projects and Develop Projects for 2017	Draw Down Department Grants in Full for 2016 Scheme. Prepare list of 2017 projects.	Achieved				



Annual Service Delivery Plan Outcome Review | 2017

Item	Directorate	ASDP Objective	Performance Standard	Performance Standard Completion	Notes	Performance Indicator	2016 ranking	2015 ranking
77	Municipal District Operations & Rural Development	Implement the national library management system.	Implementation by Q2 2017	Achieved		L2 (A) Cost of operating Library Service per capita	7	5
78	Municipal District Operations & Rural Development	Launch new mobile library for West Cork.	In place by Q2 2017	Achieved		L2 (A) Cost of operating Library Service per capita	7	5
79	Municipal District Operations & Rural Development	Apply for planning permission to develop the Collins Bakery site at Youghal as a state-of-the-art library. Explore the possibility of other sources of funding besides the Library Capital Programme for progressing this project.	Planning permission lodged by Q 3 2017	Achieved		L2 (A) Cost of operating Library Service per capita	7	5
80	Municipal District Operations & Rural Development	Explore funding options for a library and housing development at the Old Mill in Kinsale	Review complete by Q4 2017	Achieved		L2 (A) Cost of operating Library Service per capita	7	5
81	Municipal District Operations & Rural Development	Continue to work with Property and Housing to get agreement on a lease for a new library premises for Kanturk	Lease negotiations progressed by Q 4 2017	Achieved		L2 (A) Cost of operating Library Service per capita	7	5
82	Municipal District Operations & Rural Development	Work with the Sherkin Island Development Officer and Property and Housing to secure a lease of the old schoolhouse for library relocation.	Negotiations held and progress made by Q4 2017	Partially Achieved/Underway	Lease awaiting certificates and planning permission- landlord delay	L2 (A) Cost of operating Library Service per capita	7	5
83	Municipal District Operations & Rural Development	Re-evaluate options for an alternative location for the library service in Bandon.	Options evaluated by Q4 2017	Achieved		L2 (A) Cost of operating Library Service per capita	7	5
84	Municipal District Operations & Rural Development	Advance the Local Studies online resources by continuing the digitization of the departments photographic collections, revolutionary years related material and exhibition material.	Carry out all planned digitisation activities by Q4 2017	Achieved		L1 (A) No. of Library Visits per Head of Population (2016 census)	8	7
85	Municipal District Operations & Rural Development	Research, compile and curate a series of exhibitions reflecting relevant anniversaries occurring during 2017.	Put exhibitions in place by Q3 2017	Achieved		L1 (A) No. of Library Visits per Head of Population (2016 census)	8	7
86	Municipal District Operations & Rural Development	Research and prepare a talk in the area of Genealogy for delivery at library events such as Heritage Week and also at community events.	Talk developed and lecture given by Q4 2017	Achieved		L1 (A) No. of Library Visits per Head of Population (2016 census)	8	7
87	Municipal District Operations & Rural Development	Continue to support the story time best practice model in library branches, as piloted in 2016, and provide training and resources as required. Build on progress to date and where possible roll it out to additional branches.	Model supported training and resources provided by Q4 of 2017	Achieved		L1 (A) No. of Library Visits per Head of Population (2016 census)	8	7



Item	Directorate	ASDP Objective	Performance Standard	Performance Standard Completion	Notes	Performance Indicator	2016 ranking	2015 ranking
88	Municipal District Operations & Rural Development	Expand bibliotherapy programme, "Your Good Self" to another 3 libraries, bringing the total number to 16.	Roll out to 3 branches by Q3 2017	Achieved		L1 (B) No. of Items issued to Borrowers in 201X	2	2
89	Municipal District Operations & Rural Development	Maintain vital links with schools through class novels, talks and outreach in the continuing absence of a dedicated school library service supported by Dept of education and skills.	Continue links with 300+ schools through 2017	Achieved		L1 (B) No. of Items issued to Borrowers in 201X	2	2
90	Municipal District Operations & Rural Development	Enrich the public experience of using the service by promoting varied forms and formats of literature under the theme of "Hooked on Books".	Carry out all aspects of "Hooked on Books" plan by Q4 2017	Achieved		L1 (B) No. of Items issued to Borrowers in 201X	2	2
91	Municipal District Operations & Rural Development	Actively participate in National Poetry Day by scheduling events all across the County.	Carry out all relevant aspects of "National Poetry Day" plan by Q2 2017	Achieved		L1 (A) No. of Library Visits per Head of Population (2016 census)	8	7
92	Municipal District Operations & Rural Development	Liaise with the scientific community to promote exploration and learning in the areas of science, particularly in light of the forthcoming ISU Space Studies Programme in the Summer of 2017.	Carry out all relevant aspects of "Space Studies Programme" plan by Q4 2017	Achieved		L1 (A) No. of Library Visits per Head of Population (2016 census)	8	7
93	Municipal District Operations & Rural Development	Promote literature and literacy to children during the Summer months by active involvement in the Summer Reading Project.	Carry out all aspects of "Summer Reading Project" plan by Q4 2017	Achieved		L1 (B) No. of Items issued to Borrowers in 201X	2	2
94	Municipal District Operations & Rural Development	Publish a comprehensive booklet detailing the wide variety of library services now available.	Publish booklet by Q3 2017	Achieved		L1 (A) No. of Library Visits per Head of Population (2016 census)	8	7
95	Municipal District Operations & Rural Development	Promote the art of Creative Writing through the rollout of the Writer in Residence programme in five branch Libraries in 2017.	Rollout programme across 5 branches by Q2 2017	Achieved		L1 (A) No. of Library Visits per Head of Population (2016 census)	8	7
96	Municipal District Operations & Rural Development	Promote access to the Arts for young people and senior citizens through the Arts in Libraries programme.	Rollout Arts in Libraries programme across 28 branches by Q4 2017	Achieved		L1 (A) No. of Library Visits per Head of Population (2016 census)	8	7
97	Municipal District Operations & Rural Development	Continue the activity of the preservation of existing Mediaeval ruins in graveyards throughout the County of Cork focusing mainly on North Cork where there remains a small working team. Give advice to Area Engineers and interest groups so	Complete two graveyards in 2017	Partially Achieved/Underway	Staff Resourcing issues			



Item	Directorate	ASDP Objective	Performance Standard	Performance Standard Completion	Notes	Performance Indicator	2016 ranking	2015 ranking
		that they can carry out works in their own areas on graveyards to best potential practice.						
98	Municipal District Operations & Rural Development	Design Fire Station at Kanturk,	Part VIII Planning for Fire Stations plus working drawings of Kanturk by Q4.	Achieved				
99	Municipal District Operations & Rural Development	Renovation of the Teagasc Building as the new HQ for the Fire service	Completion of the Teagasc Building by Q4	Partially Achieved/Underway	Labour and Material shortages			
100	Municipal District Operations & Rural Development	Design Fire Station at Macroom.	Part VIII Planning for Fire Station	Achieved				
101	Municipal District Operations & Rural Development	Design Fire Station at Clonakilty.	Part VIII Planning for Fire Station	Not Achieved/Cancelled	Client Directorate requested new Part VIII.			
102	Municipal District Operations & Rural Development	Provide Sketch designs for Bandon Library	Completed by Q4 for potential funding applications.	Achieved				
103	Municipal District Operations & Rural Development	Provide Sketch designs for Kinsale Library	Completed by Q4 for potential funding applications.	Achieved				
104	Municipal District Operations & Rural Development	Provide Sketch designs for Youghal Library	Completed by Q4 for potential funding applications.	Achieved				
105	Municipal District Operations & Rural Development	Assist the Municipal District offices with the implementation of: Streetscape enhancements in Bandon	Working Drawings for Patricks Quay, Bandon (Q3)	Achieved				
106	Municipal District Operations & Rural Development	Assist the Municipal District offices with the implementation of: Streetscape enhancements in Middleton.	Middleton (Consultants by Q3)	Achieved				
107	Municipal District Operations & Rural Development	Assist the Municipal District offices with the implementation of: Streetscape enhancements in Ballinspittle	Ballinspittle(sketch by Q2)	Achieved				
108	Municipal District Operations & Rural Development	Assist the Municipal District offices with the implementation of: Streetscape enhancements in Cobh	Cobh Streetscape sketch (Q3)	Achieved				
109	Municipal District Operations & Rural Development	Assist the Municipal District offices with the implementation of a painting schemes at villages throughout the County.	Painting Scheme (Q2) and 20 units assessed for painting by Q4.	Achieved				
110	Municipal District Operations & Rural Development	Theatre upgrades at Mallow	Mallow theatre brief agreed with consultants	Achieved				



Annual Service Delivery Plan Outcome Review | 2017

Item	Directorate	ASDP Objective	Performance Standard	Performance Standard Completion	Notes	Performance Indicator	2016 ranking	2015 ranking
			by Q2.					
111	Municipal District Operations & Rural Development	Theatre upgrades at Skibbereen	Skibbereen theatre drawings by Q4	Achieved				
112	Municipal District Operations & Rural Development	Theatre upgrades at Briery Gap	Briery Gap theatre restoration agreement with IPB by Q4	Achieved				
113	Municipal District Operations & Rural Development	Provide an ongoing monitoring Service for the Construction of the Dunmanway Swimming Pool	Completion Q1	Partially Achieved/Underway	Contractor workmanship issues led to completion delays			
114	Municipal District Operations & Rural Development	Provide an ongoing Architectural Service for the renovation of the Old Motor Tax Office as an office for the Economic development Unit	Completion of the Economic Development Building by Q1.	Achieved				
115	Municipal District Operations & Rural Development	Provide an ongoing Architectural Service for the renovation of the Toilet facilities at Inchydoney and Owenahincha Beach and Life Guard facilities at Barleycove.	Inchydoney Beach facility: Complete sketch and appoint consultant to carry out the works by Q2. Owenahincha Beach: design facility and advertise for Part VIII Planning by Q3.	Achieved				
116	Municipal District Operations & Rural Development	Maintain Local Authority owned or managed Leisure Centres	Standards maintained at 2016 levels	Achieved				
117	Municipal District Operations & Rural Development	Maintain playgrounds, outdoor adult gyms and multi use games areas to appropriate standard	Standards maintained at 2016 levels	Achieved				
118	Municipal District Operations & Rural Development	Develop New Playgrounds in line with Capital Programme	Complete new Playgrounds outlined in Capital Programme	Partially Achieved/Underway	Works ongoing in Innishannon & Cobh			
119	Municipal District Operations & Rural Development	Develop Major Amenity Projects in Line with Capital Programme	Comply with Requirements of Capital Programme	Achieved				
120	Municipal District Operations & Rural Development	Maintain effective management of Pay Parking Controls	Maintain, as far as possible, Income at 2016 Levels	Partially Achieved/Underway	Free Parking Period introduced in Mallow Town			
121	Municipal District Operations & Rural Development	Develop Public Realm Projects identified in Capital Programme	Complete Public Realm Projects identified in Capital Programme	Partially Achieved/Underway	Issues with Cost / Procurement / Planning regarding some projects			
122	Municipal District Operations & Rural Development	Continue maintenance of all the infrastructure on the island. Provide a safe environment for workers and visitors. Provide drawings for future developments on Spike.	As per project requirements.	Achieved				



Item	Directorate	ASDP Objective	Performance Standard	Performance Standard Completion	Notes	Performance Indicator	2016 ranking	2015 ranking
123	Municipal District Operations & Rural Development	Ensure Delivery of Town Development Fund & Village Enhancement Projects across MDs	Complete Projects agreed by Elected Members	Partially Achieved/Underway	Part 8 process required for some projects - now underway			
124	Municipal District Operations & Rural Development	Maintain Public Conveniences in a Safe & Hygienic Manner	Standards maintained at 2016 levels	Achieved				
125	Planning and Development	Continue to provide an accessible and efficient Development Management Services which proactively supports economic growth in the county	A Development Management service in full compliance with statutory timelines	Achieved		P2 (b) % of Determinations at A Which Confirmed (With or Without Variations) Decision Made by the LA	8	12
126	Planning and Development	Progress the review of Local Area Plans.	Local Area Plans reviewed and presented to Council	Achieved	58 unfinished estates in 2017 down from 280 in 2010.			
127	Planning and Development	Prepare 8 Draft Municipal District Local Area Plans for public consultation.	Public Consultation on Draft Municipal District LAP's complete	Achieved				
128	Planning and Development	Manage the resolution of Unfinished Housing Developments	Reduced number of Unfinished Housing Developments	Achieved	The new Local Area Plans were adopted on the 24th July 2017 and came into effect 4 weeks later on 21st August 2017.			
129	Roads and Transportation	Complete the surveying required by the Dept. of Transport Tourism and Sport on Regional & Local roads including completion of visual condition rating	100% by end Q4 2017	Achieved		R1 (a) % of Reg roads that have ever received a PSCI condition rating	9	15
130	Roads and Transportation	Complete the Fleet Replacement Programme for 2017	Replace 32 vehicles during 2017	Achieved				
131	Roads and Transportation	Complete the 2016 approved LED Public Lighting conversion programme	by end Q2 2017	Partially Achieved/Underway	Contract award difficulties delayed the process			
132	Municipal District Operations & Rural Development	Provide an ongoing Architectural Service for the renovation of the Old Motor Tax Office as an office for the Economic development Unit	180 No. by end Q4 2017	Achieved				
133	Roads and Transportation	Award the new contract for Operation and Maintenance of Public Lighting	by end Q2 2017	Partially Achieved/Underway	Contract award difficulties resulted in re-tender			
134	Roads and Transportation	Publish Motorway Order and EIS for M28 Cork to Ringaskiddy	By end Q2 2017	Achieved				
135	Roads and Transportation	Complete feasibility study for N72 Mallow Northern Relief Road	By end Q2 2017	Achieved				
136	Roads and Transportation	Complete enabling works contracts other than the archaeology contract on the N22 Macroom – Baile Bhuirne Scheme	By end of Q4 2017	Achieved				
137	Roads and Transportation	Deliver the Pavement & Minor Works Schemes funded by Transport Infrastructure Ireland	100% of funded projects constructed	Achieved		R1 % of Total Local Primary Road KM with a PSCI rating of 1-4	25	25



Annual Service Delivery Plan Outcome Review | 2017

Item	Directorate	ASDP Objective	Performance Standard	Performance Standard Completion	Notes	Performance Indicator	2016 ranking	2015 ranking
138	Roads and Transportation	Award five major resurfacing contracts for Restoration Improvement projects	By start Q3 2017	Achieved		R1 % Total Regional Road KM with a PSCI rating of 1-4	26	18
139	Roads and Transportation	Resurface Regional & Local Road funded by the Restoration Improvement Grant	156 Km resurfaced by end November 2017	Achieved		R1 % Total Regional Road KM with a PSCI rating of 1-4	26	18
140	Roads and Transportation	Complete rehabilitation/ replacement of bridges on Regional & Local Roads	16 No. by end Q4 2017	Achieved				
141	Roads and Transportation	Complete the Low Cost Accident Schemes funded by the Dept. of Transport Tourism and Sport	17 No. by end Q4 2017	Partially Achieved/Underway	Full funding allocation spent on 14 schemes			
142	Roads and Transportation	Publish the Part 8 for the Clarke's Hill improvement scheme	by end Q2 2017	Partially Achieved/Underway	Draft provided to Members in September 2017			
143	Roads and Transportation	Complete the Tender documents for the Carrigaline Western Relief Road	by end Q3 2017	Partially Achieved/Underway	Consultant appointed during Q2/17			
144	Roads and Transportation	Decide on licensing applications e.g. road openings, temporary road closures, abnormal load requests within statutory timeframe / in the timeframe agreed with stakeholders	100% application timeframe compliance	Achieved				
145	Roads and Transportation	Deliver approved programme of verge maintenance and town approaches improvements as provided for in the Council's 2017 Budget	100% completion of approved programmes	Achieved				
146	Roads and Transportation	Surface Dress Regional & Local Road funded by the Restoration Maintenance Grant	298 Km completed by end October	Achieved		R1 % Total Regional Road KM with a PSCI rating of 1-4	26	18
147	Roads and Transportation	Deliver approved road drainage programme in each Municipal District	100% completion by end of December	Partially Achieved/Underway	About 95% complete by end of year			
148	Roads and Transportation	Carry out surveys of National Roads as per Geo App requirements and record repairs	90% of inspections completed	Partially Achieved/Underway	TII expected to reduce inspection frequency in 2018.	R1 (a) % of Reg roads that have ever received a PSCI condition rating	9	15
149	Roads and Transportation	Review Winter Service Plan	Done by Q3 2017	Achieved				
150	Roads and Transportation	Put three additional salting routes in place	Available for Q3 2017	Achieved				
151	Roads and Transportation	Roll out the Map Alerter severe weather alerts update system	Operational by Q2 2017	Achieved				
152	Roads and Transportation	Investigate all fatal accident sites	Investigation within six weeks of notification	Achieved				
153	Roads and Transportation	Review the implementation of the Cork City and County Road Safety Plan 2016-2020	Reviewed by end Q4 2017	Achieved				
154	Roads and Transportation	Complete the Speed Limit Review in accordance the Dept. of Transport Tourism and Sport guidelines and timeframes for	Reviewed by Q2 2017	Achieved				



Annual Service Delivery Plan Outcome Review | 2017

Item	Directorate	ASDP Objective	Performance Standard	Performance Standard Completion	Notes	Performance Indicator	2016 ranking	2015 ranking
		completion in April 2017.						
155	Water Services/Coastal/Flood Management	Comply with Service Level Agreement, Annual Service Plan and Irish Water Protocols, agreed with Irish Water, for the efficient delivery of cost effective Water Services Capital Projects.	Comply with Service Level Agreement and effective delivery of IW Programme.	Achieved			0	
156	Water Services/Coastal/Flood Management	Flood Projects - Progress OPW funded major & minor flood schemes	Completion (in cooperation with OPW) to scheme deadlines, as per Steering Group Meeting programmes; Expenditure of monies on above & recoupment of monies within guidelines	Achieved				
157	Water Services/Coastal/Flood Management	Coastal Projects - Management & completion of capital schemes funded by DAFM, OPW & other Gov. agencies	Completion to scheme deadlines, as per DAFM requirements; Expenditure of monies on above & recoupment of monies within guidelines	Achieved				
158	Water Services/Coastal/Flood Management	Dursey Cable Car: Technical Maintenance & Inspection: Implementation of Raghan O'Donovan, (ROD), CCC's Consultants' Recommendations for 2017 Works Schedule, including recommended works to facilitate revised Evacuation Plan for cable car	1. Meeting with ROD to finalise Schedule of Works for 2017. 2. Procurement of Works, including design & specification documents, as required. 3. Undertaking of Works, to ROD & Commission for Railway Safety requirements	Partially Achieved/Underway	Ongoing interaction with Commission for Railways Regulation to agree derogations. ROD have confirmed cable car continues to safe for operation. Draft evacuation plan has been prepared.			
159	Water Services/Coastal/Flood Management	Comply with the Service Level Agreement, Protocols and Annual Service Plan agreed with Irish Water to ensure availability and delivery of water to customers as prescribed by Irish Water in their Customer Charter.	Maintain overall rating for delivery of the Irish Water Annual Service Plan as achieved in 2016.	Achieved				
160	Water Services/Coastal/Flood Management	Ensure sufficient sampling and analysis of samples is undertaken at identified locations to complete the annual water sampling analysis plan provided by Irish Water. Ensure all results are uploaded to EPA EDEN	Maintain overall rating for completion of sampling as obtained in 2016. 100% notification of incidents.	Achieved				

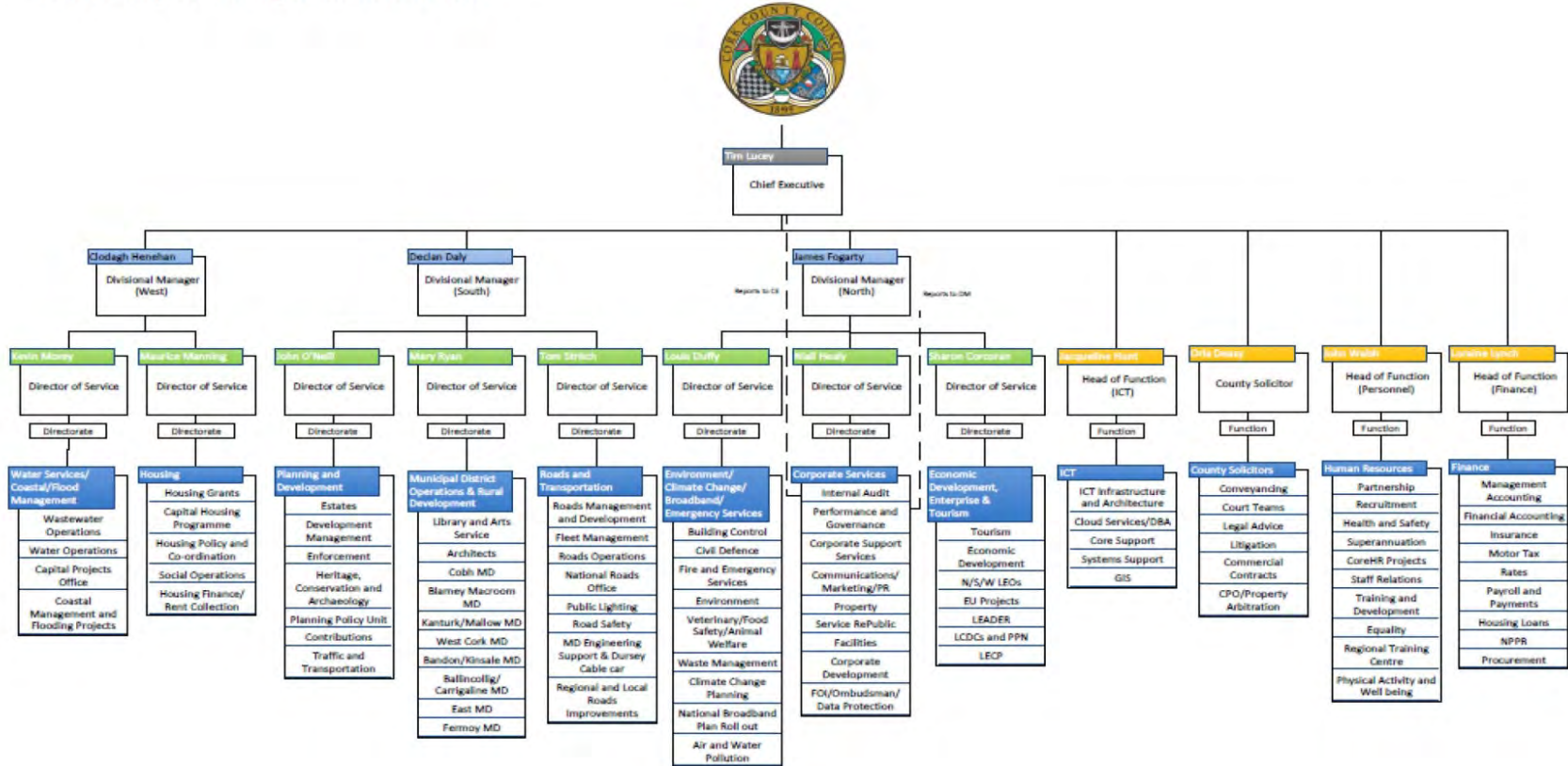


Annual Service Delivery Plan Outcome Review | 2017

Item	Directorate	ASDP Objective	Performance Standard	Performance Standard Completion	Notes	Performance Indicator	2016 ranking	2015 ranking
		website in the agreed timeframe.						
161	Water Services/Coastal/Flood Management	Continue to support Group Scheme development in the county and ensure timely application for grant support to individual group schemes.	Equal or exceed grant support achieved in 2016. Follow up with Dept. all cases where funding is not initially provided.	Achieved	2017 funding down 2% on 2016 funding. Continuing dependency on group scheme engagement and works value.			
162	Water Services/Coastal/Flood Management	Update of small private schemes database and adoption of a suitable risk approach to ongoing monitoring	Update Database and increase small private schemes sampling.	Achieved		W1 % Drinking water in private schemes in compliance with statutory requirements	27	25
163	Water Services/Coastal/Flood Management	Provide timely reports on wastewater connection applications	Assess all applications within 6 weeks	Partially Achieved/Underway	Some delays in Zone 2 due to staffing shortfall/recruitment process.			
164	Water Services/Coastal/Flood Management	Comply with the Service Level Agreement, Protocols and Annual Service Plan agreed with Irish Water to maintain a safe and effective wastewater collection system.	Maintain overall rating for delivery of the Irish Water Annual Service Plan as achieved in 2016.	Achieved				
165	Water Services/Coastal/Flood Management	Provide timely reports on water connection applications.	Assess all applications within 6 weeks.	Partially Achieved/Underway	Ongoing interaction with Commission for Railways Regulation to agree derogations. ROD have confirmed cable car continues to be safe for operation. Draft evacuation plan prepared.			



Cork County Council Organisation Chart 2018



CCC Key Performance Indicator Outcomes 2016/2015

