

How to refresh your browser cache and view the live site

Disclaimer

Cork County Council provides these general instructions as a reference to assist users in clearing their browser cache and refreshing web pages. These instructions are intended as a general guide and may not account for all possible device configurations, browser versions, or updates. Users should exercise caution when making changes to their browser settings. Cork County Council does not assume responsibility for any issues, errors, or unintended consequences that may arise as a result of following these instructions. Users are advised to refer to the official documentation and support resources of their specific browser for the most accurate and up-to-date information. Use these instructions at your own discretion and risk.

General Instruction Set

1. **Open the Browser Settings:** Launch your web browser (such as Google Chrome, Mozilla Firefox, Safari, etc.).
2. **Access the Settings Menu:** Locate and click on the settings menu. This is usually represented by three vertical dots or lines in the top-right corner of the browser window.
3. **Navigate to Settings or Preferences:** In the settings menu, find and click on "Settings" or "Preferences."
4. **Clear Browsing Data:** Inside the settings or preferences, search for an option related to "Privacy" or "Privacy and Security." Look for a section related to "Browsing Data," "Clear Browsing Data," or "Clear History."
5. **Choose Data to Clear:** You'll see a list of different types of data to clear, including cached images and files. Select "Cached images and files" or a similar option. You can also choose a time range, like "All time" or "Last hour," depending on how recent the cached version was.
6. **Clear Data:** Click on the "Clear Data" or "Clear Browsing Data" button. This will remove the cached content from your browser.
7. **Refresh the Page:** After clearing the cache, go back to the live page you were trying to access. You can do this by typing the URL directly into the address bar or using a bookmark.
8. **Force Refresh:** To ensure you're seeing the latest version of the page, perform a "force refresh" by pressing the **Ctrl + F5** keys (or **Cmd + Shift + R** on Mac) simultaneously. This will bypass the cache and load the most up-to-date content.
9. **Check the Live Site:** The page should now display the current, live version rather than the cached version.

Remember that these instructions might vary slightly depending on the browser your users are using.